



EAST EUROPE FOUNDATION

**TRANSFORMING
UKRAINE INTO
A STATE THAT
SERVES THE
PEOPLE**

2018—
2019

ABOUT US

Our Mission

Transforming Ukraine into a state that serves the people.

Our Approach

We build a sustainable partnership among the community, government, business, and other stakeholders.

We enhance the capacity of local organizations by sharing our knowledge and experience and providing financial support.

We support the creation and dissemination of innovative development models and facilitate collaboration among our partners.

Our History

East Europe Foundation (EEF) is a Ukrainian non-profit organization launched in 2008. Since then, EEF has invested over \$27 million into the socio-economic development projects and local initiatives aimed to develop civil society and promote economic growth and effective governance in Ukraine.

Governed by the independent Board of Directors, EEF is actively building upon the experience of its founder, Eurasia Foundation, and employing best international standards of non-profit activity: transparency, openness, and democratic governance, thus ensuring high quality of program implementation.

In its activities, EEF relies on the support of its donors and partners, including the U.S. Agency for International Development (USAID), the European Union, the Swiss Agency for Development and Cooperation, European Governments, other international organizations, foundations, charities, local authorities, Ukrainian and international companies operating in Ukraine.

EEF is a member of the Eurasia Foundation Network.



Partnerships

To support local initiatives and strengthen communities more effectively, EEF cooperates with a network of partners: community leaders, NGOs, associations, universities, think tanks, local governments and authorities, as well as organizations that provide technical assistance. EEF constantly seeks new partnerships to expand and roll out its support to even more communities to ensure their development.

The Development Academy

One of EEF's fundamental tasks is the institutional development of its partners that will contribute to the increased professionalism of civil society in Ukraine. To this end, in 2015,



\$27 MILLION INVESTED IN THE SOCIO-ECONOMIC DEVELOPMENT OF UKRAINE FOR 10 YEARS

EEF created a Development Academy, which aims to provide our partners with new resources, knowledge, and skills. Using a special methodology, we are helping our partners assess their organizational capacity and design plans for further development. In 2018–2019, we assisted 10 regional partners in such assessment and provided recommendations for further steps.

We created short video tutorials on the topics that are important for

organizational development, such as project management, evaluation and implementation, and many others. In 2018 and the first six months of 2019, we created ten new video training courses on various issues important for NGOs and their institutional development and delivered seven training courses for our partner organizations covering such topics as financial and project management, time management, presentation, infographics, strategic and effective planning. We have also conducted several training modules.



For more information,
please visit our website: www.eef.org.ua

WELCOME WORLD



A stylized, handwritten signature in blue ink, consisting of a large 'V' and 'L' followed by a flourish.

Victor Liakh,
President, East Europe
Foundation

WE ARE TRANSFORMING UKRAINE INTO A COUNTRY THAT SERVES ITS CITIZENS. WE SEE IT AS A MODERN COUNTRY, ATTRACTIVE TO PEOPLE AND TO THE WORLD OF THE FUTURE.



It has been an extraordinary year. We managed to reach every second city in the country with our programs, and the number of direct participants of our initiatives exceeded 1,500,000 citizens of Ukraine.

We have been expanding the circle of our soulmates, friends and partners, mastered new spheres, and involved new cities and regions to our business.

We believe in what we do. This is probably why East Europe Foundation has become a leader in public administration, building the parliamentary system and energy efficiency innovations, developing the capacity of communities and NGOs, creating new social services, etc.

Changing the world around us, we are constantly changing ourselves. We do it to become better and work more efficiently. Thus, with the active involvement of the Board of Directors and the staff of the Foundation, we have developed a new strategic plan for 2019–2024, where we have defined a new mission, vision and purpose for the activity.

Having worked hard for over ten years, we have already done a lot. And we do not plan to stop. So in the coming years, our activities will be determined by the following tasks:

- Strengthening civil society through innovation
- Modernization of governance at all levels

At the same time, we remain open-minded and clearly understand what we want to achieve. We will report to our partners, stakeholders, donors, and society on the fulfillment of the tasks, which the Foundation has defined.

We are well aware that the best way to become strong is to make strong those who are around. That is why we need to share our experience and competences so that public and state organizations, our partners from local governments of Ukraine will grow together with us.

And, of course, on behalf of the Board of Directors and the staff of the Foundation, we would like to express our sincere gratitude for the support of our like-minded partners, friends, international donor organizations, central and local governments, civil society organizations, private companies and universities. With your support, we are stronger and more resilient; together we are a force that transforms Ukraine into a nation that serves its citizens.

THE FOUNDATION'S FOR PROFS REPORT DIRECTORS



Victor Liakh,
President, East Europe
Foundation



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Founder, the One Philosophy Group of Companies; Co-founder, Ukrainian Crisis Media Center



Willian B. Taylor, Jr.

6th United States Ambassador to Ukraine (2006–2009); chargé d'affaires ad interim for Ukraine (2019–2020)



Steven Karl Pifer

3rd United States Ambassador to Ukraine (1998–2000)



Oleg Tymkiv

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Serhiy Gusovskyi

Kyiv City Council Deputy; Entrepreneur, Owner of the chain of restaurants



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OUR PLATFORMS, PROJECTS AND PROGRAMS IN SOCIAL NETWORKS

East Europe
Foundation

19 100

USAID RADA
Program

5 100

USAID LEV
Program

5 200

EGAP
Program

6 115

Open City
Project

4 350

"Public Budgets
from A to Z"
(Facebook Group)

650

On-line for
Biz

500

Social School
Entrepreneurship

130

EEF'S PROGRAMS IN 2018–2019:



Economic
Development






Social
Development



Good
Governance and
Civil Society
Development



Energy
Efficiency
and Ecology



**EAST EUROPE
FOUNDATION AIMS
TO ENSURE THE SUSTAIN-
ABLE DEVELOPMENT
OF COMMUNITIES
ACROSS UKRAINE,
SO ITS PROGRAMS
STRIKE A BALANCE
OF SOCIAL, ECONOMIC,
AND ENVIRONMENTAL
INITIATIVES. IN DEVELO-
PING ITS PROGRAMS
AND PROJECTS, EEF IS
GUIDED BY A STRATEGIC
DEVELOPMENT PLAN
APPROVED BY ITS BOARD
OF DIRECTORS**

USAID RADA PROGRAM: RESPONSIBLE, ACCOUNTABLE AND DEMOCRATIC ASSEMBLY (2013–2020)

From late 2013 till the end of 2018, East Europe Foundation, in collaboration with Internews Ukraine, the Laboratory for Legislative Initiatives, and the Civic Network OPORA was implementing the USAID RADA Program, which in January 2019 was extended for another 18 months, until July 2020.

The Program aims to support the Members of Parliament (MPs) in their efforts to set up an effective collaboration with their electorate and improve the quality of exercising their representative powers.

Another important Program's objective is to promote the initiatives of civic education and civil society monitoring of both the Verkhovna Rada and the MPs in order to increase their accountability to the electorate. The USAID RADA Program also assists in facilitating the making of an independent legislative branch within the state authorities' system of Ukraine by increasing the efficiency of the existing parliamentary procedures and supporting the introduction of parliamentary reform.

The Program's priority areas include more effective involvement of citizens in the legislative process through the implementation of efficient tools for communication, information, and service provision to citizens. Moreover, the USAID RADA Program is also actively working on expanding citizens' participation in the monitoring of the Parliament operation and improving the effectiveness of independent parliamentary oversight over the executive branch.

What has been done in 2018–2019:

- The Information and Research Center of the Verkhovna Rada – a prototype of the parliamentary research service modeled after the European Information and Research Center – has been launched through the efforts of the USAID RADA Program. In 2019–2020, one of the Program's priorities will be to assist the Parliament in its further development and institutionalization. The plans include establishing the talent and expert pools from among the interns who will work at the Center. The USAID RADA Program has already held a competition and selected **11** interns, who will prepare information materials requested by the MPs and the Secretariat of the Verkhovna Rada of Ukraine.
- The Verkhovna Rada of Ukraine has got its Education Center, whose official opening took place in July 2019 with the participation of Andriy Parubiy, then Chairman of the Verkhovna Rada. Now its visitors can get here all information about how and why the Parliament works and how citizens can influence the legislative process. The most frequent guests of the Center are schoolchildren from all over Ukraine. They can benefit from interactive lessons and information materials specially designed for them. The Center has already delivered about **80** lessons for more than **2,000** students.
- Specialists of the USAID RADA Program conducted **26** thematic training sessions for MPs and their aides and **3** training sessions for trainers. In summer 2019, a series of training for the newly elected MPs of the IXth convocation, their teams, and the staff of the Secretariat of the Verkhovna Rada started. In August–October, the Program delivered **12** such training sessions attended by about **290** newly elected parliamentarians.
- The Model District Project of the USAID RADA Program aims to create the most effective model for communication and work of MPs with voters, using both classical and





innovative tools. Its task is to provide an MP's team with effective mechanisms for communication and interaction with voters, expert, analytical, technical, and organizational support for addressing the district's urgent problems. In 2018, the Program collaborated with 7 MPs, including those representing single-mandate districts and those elected by party lists. Since January 2019, the Model District project has been working in four regions (East, West, North, and South), enhancing collaboration with different categories of voters (NGOs, local governments, media, business associations, and others) and institutionalizing best experience through the Secretariat of the Verkhovna Rada of Ukraine.

- Annual Info Fair is an initiative of the USAID RADA Program to present resources and opportunities of civil society organizations and technical assistance projects that work to support the Parliament to MPs and staff of the Verkhovna Rada. Every year until 2018, about 50 organizations participated in the Info Fair. The event was attended by the US Ambassador, leaders of the Verkhovna Rada, MPs, the USAID management, representatives of other

↑ *The closing ceremony of the Youth Internship Program 2019 at the Central Office of the Verkhovna Rada of Ukraine*

international organizations. In 2018, this initiative became one of the effective tools for enhancing interaction between Parliament and civil society. The Program has transferred the methodology for the organization of this event to the Verkhovna Rada of Ukraine.

- To increase a level of trust and cooperation between the Parliament and the electorate, the USAID RADA Program supported the development of a wide range of tools and educational materials, such as movies, video blogs, webinars, and manuals (can be found at www.radaprogram.org/educational), for MPs and their teams, the Secretariat of the Verkhovna Rada of Ukraine, representatives of civil society, educational institutions, citizens and media. In 2019, the Program launched a series of publications "The Parliamentary Practices", which included such titles as "The Activities of People's Deputy of Ukraine in the Verkhovna Rada of Ukraine", "The Constitutional Contour of the Parliament", "Glossary of the Verkhovna Rada of Ukraine Rules of Procedure: Ukrainian-English and English-Ukrainian", and "The Budget Process".



Read more about the USAID RADA Program at:
www.radaprogram.org

THE SWISS-UKRAINE FOR ACCOUNTABILITY (EGAP) PROGRAM (2018-2021)

The EGAP Program is designed to improve the quality of governance, the interaction between the government and citizens, and foster social innovation in Ukraine aimed by using advanced information and communication technologies.

The Program, funded by the Swiss Confederation, is implemented by East Europe Foundation, the InnovaBridge Foundation, the State Agency for Electronic Governance (now the Ministry of Digital Transformation of Ukraine), in cooperation with other partners.

Working together with government and civil society, the EGAP Program tasks to:

- develop and implement higher standards of e-government and innovative practices that improve the quality of services and access to information for citizens;
- increase transparency and accountability of the authorities through the use of new information and communication technologies;
- strengthen the role of civil society organizations in advocating, mobilizing and promoting e-democracy to ensure active participation of citizens in decision-making processes at the local and regional levels;
- promote an inclusive dialogue on e-governance and e-democracy policies, which takes into account the interests and needs of the regions.
- In September 2019, the Swiss Agency for Development and Cooperation and the Ministry of Digital Transformation of Ukraine signed a Memorandum of Cooperation, which provides for the implementation of the second phase of the EGAP Program.



In December 2018, the EGAP Program has launched e-DEM, the Single Local e-Democracy Platform <https://e-dem.ua/>

UKRAINIAN E-GOVERNANCE TRANSPARENCY AND PARTICIPATION (2015–2022)

What has been done in 2018–2019:

- In December 2018, the Program launched the e-DEM, the Single Local e-Democracy Platform (<https://e-dem.ua/>) that included four online tools: the Local Petitions, Public Budget, Open City, and Public Consultation. Since then, more than **600** local petitions have already been submitted, over **400** public budget projects supported, over **20,000** issues reported, and more than **10** local projects discussed via the Platform.
- In partnership with the State Agency for Electronic Governance and the Ministry of Justice, another **2** administrative services were digitalized: the registration of a public organization with a legal entity status, and the registration of a legal entity in the form of a limited liability company operating based on a model statute.
- At the national level, the Cabinet of Ministers of Ukraine approved the action plan for the Concept on E-Democracy Development in Ukraine for 2019–2020 developed with the participation of the EGAP Program. The Program also supported the development and adoption of local concepts for the e-democracy development in the cities of Vinnytsia and Dnipro and the Vinnytsia Oblast.
- The EGAP Program supported several civil society projects aimed at developing citizens' digital skills and raising awareness about e-democracy in its target regions. One of the supported projects is the creation of a school of robotics that features the involvement of the two audiences at once: children and their parents. While schoolchildren study robotics, their parents get a grip on the e-democracy tools.
- More than **50** the Centers of Administrative Services (Ukrainian: CNAPs) located in the EGAP Program's target regions have introduced IT tools that boost their performance. These are systems for automation of workflow and calls registration at CNAPs, electronic queue systems, and regional service portals.
- **16** CNAPs received special mobile workplaces to deliver administrative services on-site to people with disabilities and those who cannot visit the CNAP for some reason; **9** CNAPs have installed special information terminals for people with disabilities.



For more about
the EGAP Program, please visit www.egap.in.ua



On September 20, 2019, the 5 winning teams to share the prize pool of €2,500,000 were announced



THE USAID/UK AID TRANSPARENCY AND ACCOUNTABILITY IN PUBLIC ADMINISTRATION AND SERVICES (TAPAS) PROGRAM

Together with the Eurasia Foundation and other leading organizations, East Europe Foundation is a partner in implementation of the USAID/UKAID funded program that supports citizens of Ukraine and the Ukrainian Government in reducing or eliminating corruption in key public administration functions and services. It works to build the trust of Ukrainians in their government based on demonstrated transparency, accountability and improved services. Visible and successful reforms in public administration and services will help eliminate corruption in the key areas of eProcurement, Open Data, and eServices.

In this Program, EEF is working on the Open Data and eServices components.

What has been done in 2018–2019:

- The 3rd and the largest so far national contest of IT projects, the Open Data Challenge, took place to empower Ukrainian developers, entrepreneurs, designers, researchers, and community activists in the use of open data to develop services and products that will help solve community problems. On September 20, 2019, the competition finals named **5** winning teams, which split the prize pool of **€2,500,000**. In total, the organizers received **160** entries from **30** cities of Ukraine. The focus of the 2019 Open Data Challenge was: Ukraine on its way towards the data economy.
- On April 7, 2019, the Ukrainian Government approved the 3rd version of Regulation No. 835 on Open Data developed within the Project with the participation of the State Agency for Electronic Governance of Ukraine, other governmental bodies, representatives of the business community, and civic activists. This document increases the number of data sets subject to the mandatory disclosure from **616** to almost **900**, introduces indicators to assess the open data development both in the central authorities



TRANSPARENCY AND PUBLIC ADMINISTRATION PROGRAM (2016–2021)

- In May 2019, the first electronic interaction was established through the national interoperability system Trembita. Now the National Health Service of Ukraine and the State Service for Medications and Drugs Control can exchange data automatically. This is a big step towards establishing automatic data exchange among all governmental agencies, which will make it possible to conduct more than **1,000,000** data audits per month and contribute to the effective management of the Affordable Medicine reimbursement program.
- A 4-module training program on the Data-Based Policy Writing and Visualization was launched at the School of Management of the Ukrainian Catholic University. The program is designed for the leaders in public administration and local governance to develop their skills in writing effective analytical documents based on policy papers to enhance the effectiveness of public administration decisions. The program is fee-based; however, thanks to East Europe Foundation and the TAPAS Project, participants could participate in an open competition for a scholarship covering from 50% to 100% of the tuition fee.

and in bodies of local governance, and establishes a pre-moderation procedure for publishing datasets in the Single State Open Data Portal www.data.gov.ua. Such a procedure will improve the quality control of the disclosed datasets.

- The Electronic Cabinet of the Driver <https://e-driver.hsc.gov.ua/> has been launched. Now every Ukrainian can get up-to-date information on their cars and driver's licenses, check and pay administrative fines, if any, check the history of any car using its VIN code, schedule electronically an appointment at the service centers of the Ministry of Internal Affairs, and order an individual license plate. For the first 9 months since its launch, about **170,000** citizens have used this service at least once. A possibility to check the vehicle by its VIN code online has already saved about **\$100,000,000** for Ukrainians.

- In March 2019, the 3rd round of the Open Data Leaders Network (ODLN) program of training and exchange of ideas for representatives of the central executive bodies had started in Lviv. The program participants had the opportunity to meet with colleagues from other institutions to share their problems, discuss ideas and learn about global open data innovations. In April 2019, a 3-day training course brought together representatives of local governments from different parts of Ukraine. In September, participants of the 3rd ODLN program edition participated in a 3-day study tour to the Open Data Institute in London. The Open Data Leaders Network is a network created by the Open Data Institute to promote open data ideas around the world. In Ukraine, the program operates at both national and local levels.



More about the Program:
www.tapas.org.ua

ЯСНА РІЧ

зайвих речей не буває!

**SOCIAL
ENTREPRENEURSHIP
AS AN INNOVATIVE
TOOL OF ADDRESSING
SOCIAL DEVELOPMENT
ISSUES PROJECT
(2016–2019)**



“Yasna Rich”, a Kharkiv second-hand clothes charity shop, has received funding to expand the business

The Project is a component of the comprehensive Program “Promoting Inter-Sectoral Partnership to Protect Children: Involving IDPs to Active Process Participants” implemented by the German non-profit organization ChildFund Deutschland e.V.

The project was designed to create the basis for the development of social entrepreneurship in the Eastern regions of Ukraine to improve social and economic environment of the vulnerable populations by way of uniting the efforts of businesses, authorities, and the local community.

What has been done in 2018–2019:

- To promote social entrepreneurship, several NGOs received grants to deliver respective training courses. Teenagers from the Eastern regions of Ukraine benefited from **2** study tours to Lviv; a week-long study and exchange trip to Georgia was organized for social entrepreneurs and trainers from the Eastern regions of Ukraine. Another training program helped **20** women-IDPs improve their financial literacy. A series of training sessions for schoolchildren and NGOs took place in Mariupol. About **350** people enrolled in all training programs in total.
- The Project provided a grant of **€58,255** to the NGO “Promin” of Svyatogorivka Village to purchase equipment for the room for remedial psychological pedagogy at the Svyatogorivka Village School in the Donetsk region. Now the inclusive school can provide education to children with special educational needs.
- The public garden “The Unity of Hearts” in Popasna, Lugansk Oblast, has become a real public space for the residents. Schoolchildren, active citizens, local businesses and representatives of the public organization “COMROZ” joined efforts under this micro-project that was supported by a grant of **€58,820** provided by the Project for the purchase of materials.
- Two school enterprises were founded in Donetsk Oblast: “May Fox” in Lysychansk and “Vakuvati” in Kramatorsk. Both specialize in sewing eco-bags, have their production workshops and marketing departments, and have school kids as their directors.
- The creation of a guide for trainers on social entrepreneurship was supported, which then was published in English and Ukrainian.
- The project experts also joined the Working Group on Legislation Development in the Field of Social Entrepreneurship. The Working Group drafted and submitted to the Government the Concept of Development of Social Entrepreneurship in Ukraine.
- In February 2019, a conference of the Ukrainian Philanthropists Forum, which received financial and organizational support from the Project, brought together around **200** participants. The event was an effective platform for networking and sharing ideas.
- On September 13, 2019, the Project’s final forum titled “The Social Entrepreneurship is the Key to Success” took place in Mariupol. The event not only presented the achievements of the four-year project but also served as a platform for local social entrepreneurs to share experience and attract resources for further development.

The entrepreneurs from the Eastern and Southern parts of Ukraine have launched their social businesses:

- NGO “The Union of the Donbas ATO Veterans” (Kramatorsk, Donetsk Oblast) has opened a social enterprise, a café called “Poruch”. Part of the café’s profit goes to the needs of the Support Center for Veterans and Their Families.
- Oleksandra Izuita started the Children’s Youth Entertainment Center in Kreminna, Luhansk Oblast. The enterprise not only employs IDPs and provides free-entrance days for children from the orphanage: its income will also be used to create the first youth hub in the city.
- Andriy Zhukov, an entrepreneur from Starobilsk, received equipment to scale up his production of dried vegetables and fruits branded “Real Products.” This social enterprise helps develop the local economy, as raw materials come from participants of the local cooperative in the village of Bulavinovka, Luhansk Oblast. This way, the local citizens will be able to sell a surplus of vegetables and fruits from their gardens and orchards. It is the consumption of local products that the company develops.
- “Yasna Rich”, a charitable shop of second-hand clothing in Kharkiv, employs IDPs. The enterprise received funding to expand the business – a new place has been set up where people can donate their old clothes. **20** percent of the profit goes to support social projects and promote the culture of conscious consumption.

To promote these success stories, EEF in collaboration with the media platform #ShoTam (NGO “Krigolam”) created **5** articles and **3** videos. The materials help to attract new customers to the businesses and increase their profitability.

THE LOCAL SYSTEM DEVELOPMENT PROGRAMME (2018–2019)

In September 2018, EEF, in partnership with BlomInfo-Ukraine LLC, a non-governmental organization DESPRO, and the Kyiv Economic Institute, launched an innovative program to develop the capacity of the Amalgamated Territorial Communities (OTGs) to manage land resources and attract investments.

Objectives of the Program implemented in 2018–2019 under support of USAID Agriculture and Rural Development Support (ARDS) Project

included: efficient GIS-based management of land and other resources within the ATC borders, development of ATC's capacity to design development projects to attract investments and include interests of local authorities, business and non-public sector based on cooperation and partnership.

The program that assisted **79** partner OTGs from Donetsk, Dnipropetrovsk, Zaporizhzhia, Luhansk, Kharkiv, and Kherson Oblasts was successfully completed in October 2019.



15 youngsters from LSDP's partner communities, who won a video contest, have visited EEF's office on August 9, 2019



What has been done in 2018–2019:

- The Program's launch event in Kyiv in November 2018 brought together more than **120** representatives of local governments and OTGs who participated in the workshop "Practical capacity development tools for amalgamated territorial communities: from the idea to the investment" and learned about budgetary, economic and anti-corruption aspects of effective management of OTGs resources. **10** pilot model communities selected on a competitive basis were announced at the event.
- The Project organized and delivered a 5-month intensive training program that included a total of **84** events and aimed to develop skills of the effective land resource management in specialists from participating OTGs. The program covered **14** topics, such as collecting information about community resources, defining borders of cities and OTGs, creating a cartographic base for land management, working with GIS, developing community economic profiles of and investment projects, and some others. **201** land managers, heads of OTGs, economic development specialists, and other representatives from **79** partner OTGs participated in the training program. **90** land managers that completed most modules received certificates of completion of the training program.
- **10** pilot OTGs, working closely with Project's experts, created their complex land management documentation. Now all information about their land resources is contained in a single electronic information system coupled with the ArcGIS-based geoportal that allows viewing all OTG's resources on a single 5-layer map. Moreover, based on the information obtained, each pilot OTG received its economic profile and **2** feasibility studies to implement local development investment projects prepared by project partners.
- To promote the public-private partnership in pilot communities, the Project facilitated **30** public events, including **10** public discussions "Transparent management of land and other community resources: government-community-business." During the discussions, the communities summed up the achievements of the program and discussed the ways to implement its results into their development strategies.
- The culmination of the program was the Inter-Regional Forum "Partnership for the Sustainable Community Development: Strengthening Local Economic Potential" that took place in Kharkiv on June 18–19, 2019. The event brought together more than **200** representatives from partner communities, oblast councils and administrations, donor projects, investment, and financial institutions. Ms. Susan Kosinski Fritz, USAID Regional Mission Director to Ukraine and Belarus, took part in the forum.
- To highlight the importance of the monitoring and efficient use of land resources for the economic development of the OTG, we conducted a media contest in partnership with the National Union of Journalists of Ukraine. In total, the Program was featured in media **466** times.



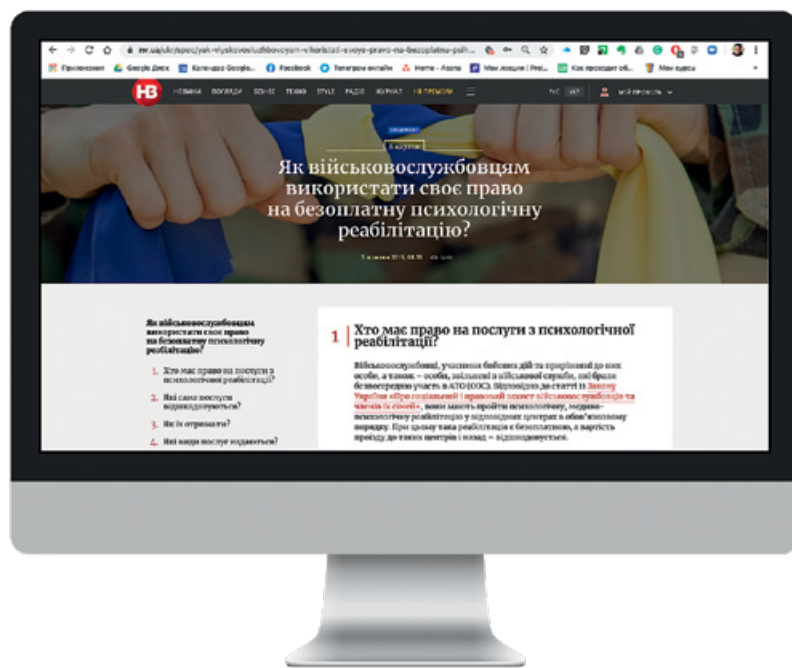
ALL4ONE: COMPLEX PROGRAMME OF PSYCHOLOGICAL AND MENTOR SUPPORT FOR VETERANS (2019–2020)



Launched in July 2019 in partnership with the Charitable Foundation LifeLine Ukraine and supported by the British Embassy in Ukraine, the Project aims at improving the well-being and integrating ATO/JFO veterans and their families in the Dnipropetrovsk, Lviv and Donetsk Oblasts.

The Project activities include the launch of the 24/7 suicide-prevention hotline for ATO/JFO veterans, motivational coaching, mentorship, and vocational training for veterans to improve their employability, and a comprehensive information and education campaign.

↓ In cooperation with the NV Magazine EEF
has issued 2 information cards





What has been done in 2018–2019:

- In October 2019, a 24/7 hotline was launched in a pilot mode to prevent suicide among veterans and help them overcome post-traumatic stress disorder (PTSD). The hotline provides peer-to-peer support, using veterans as professional call center operators who are the first point of contact for people seeking help. This approach ensures that callers receive “brotherly” support rather than address their problems to a mental health professional. All call operators were recruited through a rigorous selection and trained by the best international experts. Telephone psychological support services are provided 24/7, which is still unique to Ukraine. The hotline is operated by a Ukrainian NGO LifeLine Ukraine.
- **30** veterans have started mastering fundamentals of coaching. The knowledge gained will help them motivate their fellow veterans for employment, for finding themselves in life, and reintegrating back into a peaceful life. After that, among those who complete the training, **15** finalists will be selected to join a group of professional coaches who will be providing regular motivational coaching, both in-person and remotely, to the ATO/JFO veterans later in the project.
- To provide Ukrainian veterans with useful information on job opportunities and reintegration into peaceful life, EEF in cooperation with the NV Magazine, launched a special activity. **2** issues of information cards have already been released: the first one containing brief recommendations

↑ *30 veterans have started mastering the basics of coaching*

on job hunting for the reserve officers and the second one about how to get publicly-funded psychological rehabilitation.

- Currently, EEF is looking to recruit mentors from the business community who, after receiving special training with psychologists and working in pairs with coaches, will help veterans develop soft skills necessary to increase their employability and gain hands-on professional skills.

THE COMMUNITY CENTERS FOR SENIOR CITIZENS PROJECT



The Project supports local initiatives to create centers for lonely low-income seniors and provide them with quality social services. Each such center is a place where visitors can socialize, engage in their favorite activities or hobbies, participate in the numerous interest groups, and learn new skills. The Project also provides training opportunities for personnel, necessary equipment for the centers, and involves both public and private legal, cultural, and social institutions. Since 2008, EEF, with the support of different companies, has already established **35** such centers.



What has been made in 2018–2019:

EEF continued to improve the facilities and services provided at the existing centers. In particular, in Kremenchuk, a center in Kryukovsky district received **6** computers and **2** printers for its computer class and new costumes for **25** members of its music band, while a center in Avtozavodsky district received a photo camera, a projector with a screen, musical instruments, and **3** computers.

As a result:

- **240** regular visitors to the center will be able to work on new computers during the week;
- **4** new services have been introduced: 2-month computer training courses, video relaxation, salt therapy, and masterclasses in photography;
- At least **25** events were carried out during the first half of 2019 using the new equipment;
- In 2019, at least **500** people are expected to visit the centers for education and entertainment.

↑ EEF supports local initiatives to create special centers for lonely low-income seniors and provide them with quality social services



PROGRAM



IMPROVING THE MICROCLIMATE AND ENERGY EFFICIENCY INDICATORS AT THE CHILDREN'S HOSPITAL "OKHMATDYT" IN LVIV FOR 65,000 CHILDREN AND A KINDERGARTEN FOR 190 CHILDREN IN THE CITY OF KAMIANKA-BUZKA (2018–2021)

What has been done in 2018–2019:

The Project is implemented by East Europe Foundation together with the German NGO ChildFund Deutschland e.V. under the financial support of the Federal Ministry for Economic Cooperation and Development of Germany. The Project is implemented in partnership with the Lviv Regional Council, Lviv Regional State Administration, Kamianka-Buzka City Council, and Lviv Regional Children's Clinical Hospital "OKHMATDYT".

The purpose of the project is to provide comfortable and healthy conditions for children and their parents, as well as for physicians and educators at the Children's Hospital "OKHMATDYT" in Lviv and Kindergarten No. 5 in Kamianka-Buzka, Lviv Oblast. The energy modernization of the building implemented with this goal is accompanied by a series of educational activities to introduce all children, their parents, and employees of the institutions to the principles and practices of energy-saving and sustainability.

- The thermal insulation of the attic of the hospital has been completed, and the construction of a new individual heating station commenced, which will allow for the rational control over the heating starting from the coming winter.
- Additional funding provided by the oblast authorities and consolidated efforts of the Lviv Oblast Council and the Lviv Oblast State Administration made it possible to replace windows in the hospital, thus significantly reducing heat losses.
- Together with the Department of Fuel and Energy Complex of the Lviv Oblast State Administration, EEf organized a trip for schoolchildren from Kamianka-Buzka to the Yavoriv-1 Solar Power Plant, where they could see modern green energy technologies with their own eyes. The kids also visited the energy efficiency demonstration classroom equipped by EEf under the EU project "Municipal Partnerships for Energy Efficiency in Sambir and Zhovkva" at Secondary School No. 3 in Zhovkva, where they participated in a lesson on energy efficiency in everyday life.
- On June 14, 2019, Global Wind Day, EEf, together with the specialists of the Department of Fuel and Energy Complex of the Lviv Oblast State Administration, told young "OKHMATDYT" patients about energy conservation, using for that energy efficiency coloring pictures and pinwheels.



In the "OKHMATDYT" hospital (Lviv), the thermal insulation of the attic and replacement of windows have been completed, and thus heat losses significantly reduced



The goal of this GIZ-funded project is to promote energy efficiency growth in Ukraine by raising public awareness about the energy efficiency sphere and performing the demonstration thermal modernization of the building occupied by the Ministry of Communities and Territories Development of Ukraine (former Ministry of Regional Development, Construction, and Housing and Communal Services of Ukraine).

In 2017, the Austrian consultants working under the GIZ project “Energy Efficient Reforms in Ukraine” carried out an energy audit of the Ministry’s building located in Kyiv at 9, Velyka Zhytomyrska Street. Its results provided a basis for developing a 2-phase demonstration project of complex thermal modernization of the building. Phase I involved the installation of rooftop solar panels, exterior lighting, and an individual heating plant, creation of a monitoring system, and other measures.

What has been done in 2018–2019:

- The Energy Efficiency Platform (www.eeplatform.org.ua) has been launched to encourage and facilitate an introduction and broader use of energy efficiency tools in Ukraine. It also aims to facilitate access to donor-funded programs and projects, resource materials, modern services, and social innovations in the area of energy, and to strengthen the role of CSOs in promoting energy efficiency.
- An LED information panel has been installed in the Ministry’s building to monitor the performance of all energy systems in the building, including electricity, heating, and water supply. All information from the heating, power and water meters is automatically supplied to the central computer and then displayed on the dashboard. The system also displays all emergency calls and temperature in the building. Heat losses are further reduced thanks to the newly installed individual heating plant (IHP) that has been connected to the remote-control system.
- A demonstration stand with a bicycle generator installed by EEf in the public area of the Ministry allows every visitor to try and see on the special monitor how much energy their efforts produce.

The showcase of a bicycle-powered generator has been set up in the public area of the Ministry. Every visitor was invited to try it and see how much energy their efforts produced



THE DEVELOPMENT OF THE ENERGY EFFICIENCY INFORMATION PLATFORM AND COMPLEX RENOVATION OF THE BUILDING OF THE MINISTRY OF REGIONAL DEVELOPMENT, CONSTRUCTION AND HOUSING AND COMMUNAL SERVICES OF UKRAINE (2018–2020)



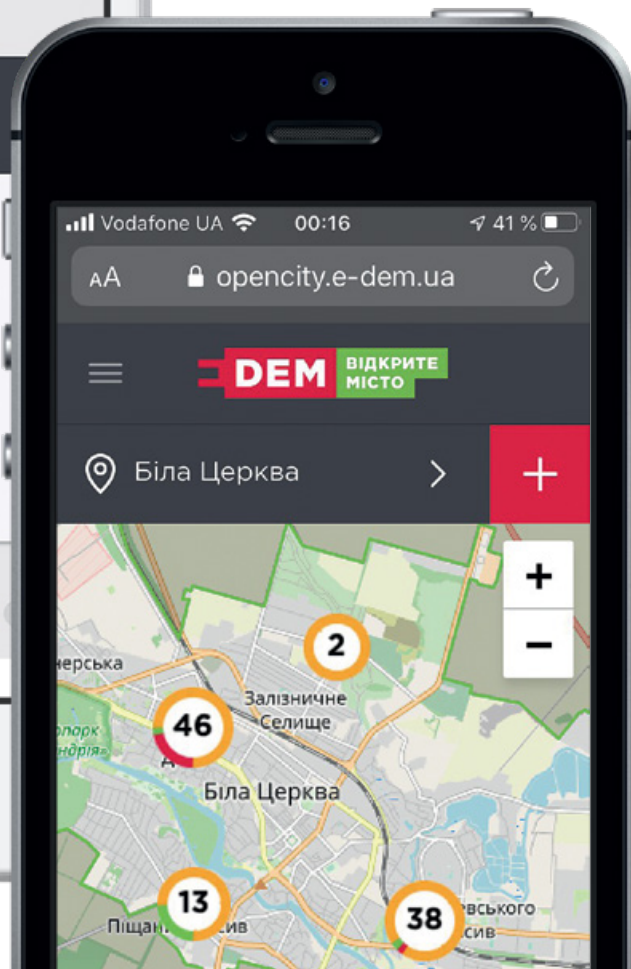
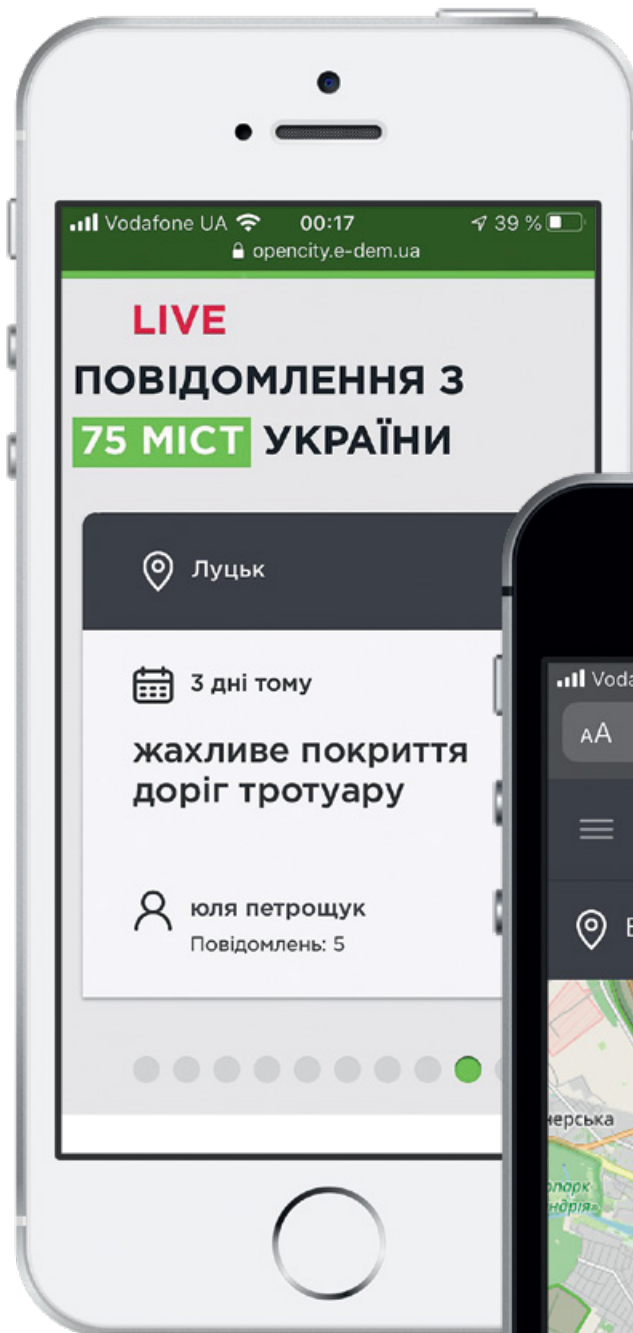
THE OPEN CITY INCREASING C IN THE LOCAL D (2013–2018)

*Open City Web
Platform design
was updated*



The Project introduces innovative mechanisms for citizens' engagement in addressing local community challenges, establishes effective cooperation between the citizens and local authorities, helps the citizens to stay together in resolving crucial issues for the community. The Open City Web Platform www.opencity.in.ua, created by the project, allows citizens to raise and describe specific problems in their communities.

The messages are forwarded to the appropriate department of the City Council. Users can track the status of their requests, as well as the steps are taken to fix the problem. EEF's partners – NGOs from the pilot cities – work together to promote effective cooperation with local authorities, serve as platform's local moderators in their oblasts, inform and teach citizens to use the system, and promote self-organization skills to solve local problems.



PROJECT: CITIZEN'S PARTICIPATION DEVELOPMENT

What has been done in 2018–2019:

- 9 cities and 3 Amalgamated Territorial Communities (OTGs) joined the Open City Web Platform bringing a total number of platform participants to 70.
- Each week, about 13,700 registered users add 60–80 problems that need to be addressed either by local authorities or through the self-organization of citizens. By now, the web platform already helped to solve over 20,000.
- The Association of Open Cities, created in 2015 by the project, brings together 25 cities – users of the Open City Web Platform. East Europe Foundation has been assisting the Association in its development and implementation of its key tasks, including, among other things, the introduction of new communication technologies between the authorities and the citizens and development and implementation of innovative financing mechanisms for e-government projects.
- In 2019, the Open City Web Platform was integrated into the e-DEM, the Single Local e-Democracy Platform (<https://e-dem.ua/>) developed within the EGAP Program. Now, after logging in to the e-DEM Platform, users of the Open City Web Platform are automatically granted access to all e-dem services their community is connected to. This smooth single-login transition promotes accessibility, convenience, and active use of local e-democracy tools.
- The design of the Open City Web Platform was updated. Now, messages can be conveniently viewed on the map, a new adaptive version of the website for mobile devices created, and the global process optimization performed. The web platform is now faster, modern and, most importantly, more convenient for citizens and representatives of registered public utility providers.



↓ In January 2019, “The Crystal of the Year” awarding ceremony, celebrating winners of the budget transparency, rating has brought together over 300 guests



PUBLIC BUDGETS FROM A TO Z: INFORMING, MOBILIZATION AND INVOLVEMENT OF CIVIL SOCIETY PROJECT (2016–2018)



Local Budget Transparency Assessment web site:
<https://tlb.in.ua/>

The Project, which was implemented by East Europe Foundation and the Polish-Ukrainian Cooperation Foundation PAUCI with the support of the European Union in 2016–2018, was tasked to involve citizens, media, and civil society organizations in the monitoring of public finances and formulation of the state and local budgets.

The Project aims to enhance the capacity of civil society organizations to monitor the transparency and proper use of public financing and the development of state and local budgets, as well as to improve the public awareness and involvement in budget processes in the country.

The Project conducted analytical studies and developed recommendations for local authorities and the Government of Ukraine on how to improve the transparency of the budgetary process and engage the general public; hosted activities to increase the civil society expertise in the field of public finance; developed innovative IT solutions to ensure citizen awareness and engagement.

The Project also worked with journalists and mass media to jointly plan and run information campaigns to communicate comprehensive economic information to the general public in a clear and easy-to-understand manner.

What has been done in 2018–2019:

- The partner organizations presented activities during the last two years at the concluding conference that took place in December 2018. The discussions focused on the perspectives as well, because the project generated several innovative tools and practices, which cities and OTGs can continue using. Based on the project outcomes, East Europe Foundation initiated a resolution, which was discussed at the conference and forwarded to the central and local authorities. The document recommends to actively use and disseminate the innovations developed during the project, at the city and OTG levels.
- In January 2019, “The Crystal of the Year” awarding ceremony to celebrate winners of the budget transparency rating brought together over **300** guests: representatives of communities and municipalities, donors and experts, central and regional authorities. **9** cities and OTGs received awards in **13** nominations. These cities and communities, when assessed by the Local Budget Assessment Methodology, featured the most transparent budgeting process with residents’ engagement and the use of information technologies to ensure public accountability. The Local Budget Assessment Methodology, developed under the project by the group of experts of the Public Partnership “For Transparent Local Budgets!” in cooperation with the Association of Ukrainian Cities and scholars of the National Academy of Public Administration under the President of Ukraine, is available online to cities and OTGs through the Local Budget Transparency Assessment (<https://tlb.in.ua/>).



FINANCIAL REPORT BY THE 31-ST OF DECEMBER 2018

FINANCIAL
REPORT



audit · consulting

COMPASS
g r o u p



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"East Europe Foundation"
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3rd floor, 01033, Ukraine

Dear Sirs,

We have conducted the audit of general purpose financial statements, including the Statement of Financial Position, the Statement of Changes in Equity, and the Cash Flow Statement (the "financial statements") of the International Charitable Organization "East Europe Foundation" (the "Organization") as at 31.12.2018 and for the year then ended.

In accordance with the terms and conditions of the Engagement Contract No. AS-12.03.2019 dated 25.03.2019, our Report contains the results of the audit of the Financial Statement, with the aim to obtain reasonable assurance about whether the Statement is presented fairly, in all material respects, for the period from 01.01.2018 to 31.12.2018.

In addition to the report, we have attached the financial statements prepared by the staff of the International Charitable Organization "East Europe Foundation":

- Statement of financial position
- Statement of Changes in Equity
- Cash Flow Statement
- Notes to financial statements

Based on the results of the audit, we have also provided:

- Independent Auditor's Report regarding general purpose financial statements
- Management Letter

In accordance with the terms of contract No. AS-12.03.2019 dated 25.03.2019 our report contains the results of the audit and certain observations and recommendations regarding accounting and financial reporting, internal control of the International Charitable Organization "East Europe Foundation", that attracted our attention during the audit, and which we outlined in the summary management letter.

The audit results have been discussed with the management personnel of the Organization. The management personnel of the Organization has approved the Report and agreed with the audit results.

Should you have any questions on this audit, please do not hesitate to contact us.

Respectfully Yours,
Larysa Shkurka
Director of Limited Liability Company "Audit and Consulting Group "Compass"
Auditor Certificate Series No. 0101831
Tel. (044) 238-65-30

September 25, 2019



Income received by the financial sources, 2018

Total	\$2 749 179	100%
The US Government	\$1 608 096	58,49%
Governments of other countries	\$831 387	30,24%
Private funds	\$249 021	9,06%
The EU	–	0,00%
Private companies	\$60 675	2,21%

Expenses of the EEF by categories, 2018

Total	\$3 119 877	100%
Programs expenses	\$2 303 094	73,82%
Grants	\$627 086	20,10%
Administrative Expenses	\$189 697	6,08%

The EEF Balance Report

	Dec, 31, 2018	Dec, 31, 2017
ACTIVE ASSETS		
Long-term assets		
Accounts receivable (donors)	-	-
Noncurrent assets totally	-	-
Cash in bank	887, 713	948, 970
Short-term accounts receivable (donors)	612, 982	1 207, 057
Expenses of future period	255, 608	156, 637
Assets in total	1 756, 303	2 312 ,664
ASSETS IN TOTAL	1 756, 303	2 312, 664
CURRENT OBLIGATIONS		
Debts in grants	216, 718	128, 454
Accrued vacations and salaries	61, 735	67, 498
Payables	84, 749	79, 379
The amount to be returned to the donors	-	35, 573
TOTAL	363, 202	310, 904
NET ASSETS	1 393, 102	2 001, 760
OBLIGATIONS AND NET ASSETS IN TOTAL	1 756, 303	2 312, 664

DONORS AND PARTNERS SUPPORTED OUR ACTIVITY IN 2018–2019

Donors



THE UNITED STATES AGENCY FOR INTERNATIONAL DEVELOPMENT (USAID)



THE EUROPEAN UNION



PARTNERSHIP FOR LOCAL ECONOMIC DEVELOPMENT AND DEMOCRATIC GOVERNANCE PROJECT (PLEDDG)



THE USAID AGRICULTURE AND RURAL DEVELOPMENT SUPPORT (ARDS) PROJECT, CHEMONICS



THE UK EMBASSY IN UKRAINE



EURASIA FOUNDATION



CHARLES STEWART MOTT FOUNDATION



SWISS CONFEDERATION THROUGH SWISS AGENCY FOR DEVELOPMENT AND COOPERATION



CHILDFUND DEUTSCHLAND E.V.



DEUTSCHE GESELLSCHAFT FÜR INTERNATIONALE ZUSAMMENARBEIT (GIZ) GMBH



STANFORD UNIVERSITY

Membership in coalitions, associations and networks

● EUROPEAN BUSINESS ASSOCIATION	● COALITION FOR THE ELECTRONIC DEMOCRACY DEVELOPMENT	● GLOBAL COMPACT NETWORK UKRAINE	● EURASIA FOUNDATION NETWORK	● UKRAINIAN FORUM OF PHILANTH- ROPIST	● BUSINESS IN THE COMMUNITY GLOBAL PART- NERSHIP NETWORK
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Partnership with the state authorities

● VERKHOVNA RADA OF UKRAINE	● SECRETARIAT OF THE CABINET OF MINISTERS OF UKRAINE	● MINISTRY OF INTERNAL AFFAIRS OF UKRAINE	● MINISTRY OF JUSTICE OF UKRAINE	● MINISTRY OF SOCIAL POLICY OF UKRAINE	● MINISTRY OF HEALTH OF UKRAINE
● MINISTRY FOR VETERANS AFFAIRS	● MINISTRY OF COMMUNITIES AND TERRITORIES DEVELOPMENT OF UKRAINE	● STATE MIGRATION SERVICE OF UKRAINE	● STATE EMERGENCY SERVICE OF UKRAINE	● STATE AGENCY OF E-GOVERNANCE OF UKRAINE (SINCE 2019 – MINISTRY OF DIGITAL TRANSFORMATION OF UKRAINE)	

Partners

● ASSOCIATION OF OPEN CITIES	● ASSOCIATION OF THE CITIES OF UKRAINE	● CHARITABLE ORGANIZATION CF LIFELINE UKRAINE	● PUBLISHING HOUSE NOVOE VREMYA	● CIVIL NETWORK OPORA	● CIVIC PARTNERSHIP “FOR TRANS- PARENT LOCAL BUDGETS!”
● VILNA KHATA	● VETERAN HUB	● LEGAL 100	● INTERNEWS UKRAINE	● EUROREGION KARPATY	● KYIV ECONOMIC INSTITUTE
● AGENCY FOR LEGISLATIVE INITIATIVES	● NATIONAL ACADEMY FOR PUBLIC ADMINISTRATION under THE PRESIDENT OF UKRAINE		● NATIONAL JOURNALISTS UNION OF UKRAINE	● JSC BLOMINFO UKRAINE	● INNOVABRIDGE FOUNDATION
● WESTERN NIS ENTERPRISE FUND	● IHUB VINNYTSIA	● POLISH- UKRAINIAN COOPERATION FOUNDATION PAUCI	● SWISS-UKRAINIAN DECENTRALISATION SUPPORT PROJECT IN UKRAINE – DESPRO		● INTERNATIONAL IDEA



More about the EEF work
can be found at www.eef.org.ua