East Europe Foundation

Transforming Ukraine into a state that serves the people

2020 / 2021 Annual Report

About Us

Our Mission

Transforming Ukraine into a state that serves the people.

Our Approach

We create and disseminate innovative development models.

We enhance the capacity of partner local organizations by transferring knowledge and experience, and providing financial support to them.

We establish sustainable partnership among communities, government, business, and other stakeholders.

Our History

The international charitable organization East Europe Foundation (EEF) is a non–profit Ukrainian organization that started its work back in 2008.

Since then, EEF has channeled approximately **$30 million** into social and economic public and local initiatives aimed at developing civil society, strengthening communities and effective governance.

EEF, headed by an independent Board of Directors, is drawing on the experience of its founder, Eurasia Foundation, as well as employing best international standards for the activities of non–profit organizations. These are transparency, openness, and democratic governance that ensure high quality of project and program implementation.

EEF activities are supported by its partners, including the US Agency for International Development (USAID), the European Union, Swiss Agency for Development and Cooperation (SDC), other European Governments, international organizations, foundations, charity organizations, local authorities, Ukrainian and international companies operating in Ukraine.

EEF belongs to the Eurasia Partnership Network.

Partnerships

We believe in reaching strategic goals through partnership only. Therefore, for more effective implementation of its projects and programs, East Europe Foundation cooperates with community leaders, non–governmental organizations, associations, universities, research institutions, local self-government and state authorities, as well as organizations that provide technical assistance. EEF is always open to cooperation with those who share our values and are ready to achieve results.

PREFACE

SINCE 2008, MORE THAN $30 MILLION HAVE BEEN INVESTED INTO SOCIO-ECONOMIC DEVELOPMENT OF UKRAINE

We have established our own e-learning platform

Zrozumilo! ("clear" in Ukr.) e-learning platform is a free online education for representatives of the public sector, state and local authorities, teachers, schoolchildren and students, and in general anyone who is interested in self-development and obtaining high-quality knowledge.

Zrozumilo! platform was established by EEF at a specific point of time – with the beginning of the COVID-19 pandemic, when all the organization's program activity had to be transferred to an online format. However, we immediately realized that our educational pro-

ducts could be of interest to a much wider audience.

In our courses, we share the expertise acquired by EEF over more than a decade of implementing socially important projects and programs. It includes the development of parliamentarism, e-governance and direct participation e-tools, support for small and medium-sized businesses, development of social entrepreneurship, civil society, etc.
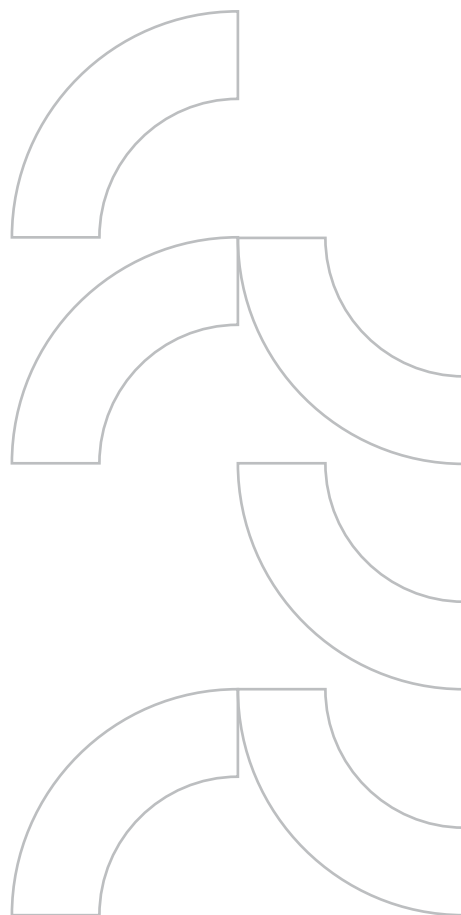
Trainees have access to video lectures and training materials, forums and tests. After completing the courses, you can get certificates.

For some courses, the number of ECTS credits is calculated, which allows you to consider their completion as professional development training.

EEF team is constantly improving the platform – so that everyone who joins us will get exactly what they are looking for, master the necessary knowledge and say: "Everything is finally Zrozumilo!".

Looking forward to see you at:
www.zrozumilo.in.ua

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WELCOME WORD

Victor Liakh,
President, East Europe Foundation

Dear friends

2020

was a year of unexpected challenges and we all had to live in the new realities of the COVID-19 pandemic.

And once again, Ukrainians, as it often happens during crises, have demonstrated extraordinary unity and vigor. We, the Foundation's team, have actively participated in solving socially important problems and directed our programs to overcome the consequences of the pandemic.

For example, in the shortest possible time, we have managed to launch a new online service that allows to obtain the status of unemployed and relevant social financial assistance. We have also ensured the supply of food and necessary healthcare products to Ukrainian hospitals. We helped establish the work of parliamentary committees in a remote mode. We have also contributed to the remote work of Ukrainian teachers and the adaptation of schoolchildren to e-learning, etc.

We really appreciate the assistance provided by our partners and donors who responded quickly to the demands of the time and supported our useful initiatives. A special thanks to Ukrainian businesses, which also did not stand aside and demonstrated social responsibility.

Like most Ukrainian organizations, we have also switched to remote work mode. Yes, and we had to look for effective forms of interaction and acquire new communication skills right in the course of communication process itself. And this period was a test of the managerial abilities and creativity of all our employees.

I am happy to admit that we have passed this test perfectly well. The Foundation did not wind up its activities or suspend any of its programs. And what is more – we have launched several new and long-term ones.

What allows us to be so effective? I am sure that this is our mission, which gives us the energy to move forward. We have determined for ourselves that we are working to transform Ukraine into a state that serves the people. We are changing our country and strive to see it modern and innovative, investment-friendly and comfortable to live in. The place where the authorities are accountable, efficient and responsible, and people have the opportunity to realize their full potential.

For this purpose, our team has been working daily for more than a decade to introduce innovations and positive changes in all spheres of public life in Ukraine.

Among the top-priority tasks for the following years are further large-scale digitalization of the country and regions, assistance to Ukrainian non-governmental organizations and charitable foundations in enhancing their potential, support for parliamentarism, development of small and medium-sized businesses, and much more.

We are well aware that only together, in a team of like-minded people we can achieve the greatest success. Therefore, we are always open to cooperation and ready to share our experience and achievements with our partners and friends.

On behalf of the Foundation's Board and team, we would like to thank our partners – international donor organizations, government, local authorities, civil society organizations, private companies and educational establishments – for our joint efforts and work. Thanks to your support and joint activities, we are getting closer to our dream.

I am also sincerely grateful to the Foundation's team for their endurance, creativity, indestructible optimism and authenticity. Together we are stronger – for good deeds to transform Ukraine into a state that serves the people!

I am confident that together we will be able to do it!

THE EEF BOARD OF DIRECTORS

Victor Liakh
President, East Europe Foundation

Timur Bondaryev
Managing partner, Attorney-at-Law, Arzinger

Melinda Haring
Deputy Director, the Atlantic Council's Eurasia Center

Willian B. Taylor, Jr.
6th United States Ambassador to Ukraine (2006–2009); chargé d'affaires a.i. for Ukraine (2019–2020)

Larysa Denysenko
Ukrainian writer, lawyer, human rights activist, TV presenter, radio host, member of the executive council of the Ukrainian PEN Club

Olesia Ostrovska-Luta
Director General, Mystetskyi Arsenal

Serhiy Gusovskyi
Kyiv City Council Deputy, Entrepreneur, Owner of the chain of restaurants

Volodymyr Lavrenchuk
Ukrainian banker and economist

Michael Bociurkiw
Global Affairs Analyst

Nadiia Vasylieva
Deputy Director General
for Digitalization and
Innovation of State Concern
"Ukroboronprom"

Robert O'Donovan
Director of Citizens
Engagement and Governance,
Eurasia Foundation

The EEF
Advisory Council

Trond Moe
Eastern Europe Group,
Chairman

**Sandra
Willett Jackson**
Strategies & Structures
International, Partner

Morgan Williams
The U.S.– Ukraine Business
Council, President

Margarita Karpenko
DLA Piper Ukraine,
Managing Partner

Anna Derevyanko
European Business Association,
Executive Director

Oleksandr Pochkun
Baker Tilly Ukraine,
Managing Partner

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Smart Goals

**Actual value for the period
October 2019 – April 2021**

GOAL 1: STRONG AND ACTIVE CIVIL SOCIETY

1.1.	Cumulative number of citizens, involved in decision-making during the reporting period through EEF' programs and projects (Open City project platform, e-petitions portal, a portal for public discussion of projects, etc.)	**802 850**
1.1.1.	in Donbass region in particular	**–**
1.2.	Cumulative number of civil society organizations that have increased their potential during the reporting period through participating in EEF events (seminars, trainings, consultations, organizational capacity assessment, etc.)	**140**
1.2.1.	in Donbass region in particular	**17**
1.3.	Number of innovative tools/platforms for promoting civil society development	**44**
1.3.1	in Donbass region in particular	**8**

GOAL 2: EFFECTIVE AND DEMOCRATIC GOVERNANCE AT ALL LEVELS

2.1	Number of service transactions under the client-oriented government e-services provided to citizens developed by EEF with at least 70% satisfaction rate	**14 848 485**
2.2.	Number of laws, regulations, and practices that promote good governance with a breakdown (a drafted document, a draft submitted for approval by the relevant authority, a document approved by the relevant authority)	**61**
2.3.	Number of innovative tools and services contributing to the corruption reduction developed	**31**
2.4.	Number of tools that facilitate doing business developed	**51**
2.5.	Number of communities that introduced innovative inclusive sustainable growth models in partnership with EEF	**34**
2.5.1.	in Donbass region in particular	**8**
2.6.	Number of countries outside Ukraine where EEF provides e-governance services	**–**

GOAL 3: INSTITUTIONAL DEVELOPMENT

3.1.	Cumulative number of trainees (citizens, national and local governments' representatives, NGO representatives, etc.)	**426 311**
3.2.	Number of EEF partners among local governments, central executive bodies, educational institutions of different forms, NGOs that participate in the implementation of the EEF's programs	**564**

SMART GOALS

WHEN DEVELOPING ITS PROJECTS AND PROGRAMS, EAST EUROPE FOUNDATION IS GUIDED BY THE STRATEGIC PLAN APPROVED BY THE BOARD.

ACCORDING TO THE PLAN, EEF PURSUES THREE SMART GOALS: DEVELOPMENT OF CIVIL SOCIETY, INSTITUTIONAL DEVELOPMENT OF ITS ACTORS, AND INTRODUCTION OF EFFECTIVE GOVERNANCE AT ALL LEVELS

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USAID RADA Progra Accountable and De (2013–2021)

USAID RADA Program has been implemented by East Europe Foundation since 2013 with the support of the United States Agency for International Development (USAID).

Its primary goal is to promote an accountable, responsible and democratic representative body – the Parliament of Ukraine.

The Program experts, together with Ukrainian MPs, their aides and members of the Apparatus of the Verkhovna Rada, set up effective collaboration with constituencies, work to improve the quality of exercising representative powers by MPs, involve citizens in the legislative process, introduce effective means of communication, informing and providing services to citizens. In addition, they contribute to expanding the participation of citizens in monitoring the work of the Parliament, as well as strengthening its control function.

What has been achieved in 2020 – first half of 2021:

- Since the beginning of the quarantine, the RADA Program has provided expert and technical support to the Verkhovna Rada of Ukraine to quickly launch meetings of parliamentary committees via videoconferencing. The RADA Program supported the development of a secure integrated software and hardware solution for online participation of MPs in various types of meetings. A series of online seminars was created, a series of video tutorials was developed, and targeted trainings were developed for eight committee secretariats. In addition, the RADA Program purchased annual Zoom licenses for all committees of the Verkhovna Rada and structural divisions of the Appara-tus of the Verkhovna Rada. Such coordinated efforts of deputies and experts of the RADA Program made it possible to hold about **300** meetings of the Verkhovna Rada committees via videoconferencing. This, in turn, raised the level of publicity, transparency and accountability of the Verkhovna Rada committees – more than **95%** of the committee meetings were live streamed online.

- The Educational Center of the Verkhovna Rada of Ukraine, which was established with the support of the RADA Program and the EU-UNDP Parliamentary Reform Project, has switched to an online work format. Since the beginning of the quarantine, the Center has

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m: Responsible, emocratic Assembly

held more than **170** online events; they were attended by more than **12,000** schoolchildren and students. In 2021, the Center's official website, created with the support of the Program, was launched. We also supported the development of **2** online courses for schoolchildren and students dedicated to the activities of the Verkhovna Rada, which were presented in 2021 together with the Deputy Chairman of the Verkhovna Rada Olena Kondratiuk.

- The Information and Research Center of the Verkhovna Rada, which is supported by the RADA Program, has been actively operating. During this time, it has become a reliable analytical resource for Parliament's support. During autumn 2020 – summer 2021, the IRC elaborated **170** analytical materials and **3** information briefs based on the Parliament's agenda. In 2020, more than **50%** of the materials prepared by the IRC were used by parliamentarians in their legislative work, which demonstrates the high level of analytical materials prepared by IRC experts. In 2021, with the support of the RADA Program, a new version of the Information and Research Center's website was developed. Currently, the website is still running in the test mode (**https://infocenter.rada.gov.ua/**).

- The IRC also had an internship program for interns. **25** students from **13** higher educational establishments were invited to participate. Together with the RADA Program mentors and trainers, the interns learned the basic functions of the committees of the Verkhovna Rada and their secretariats, the basics of the legislative process and the key points of preparing information and analytical reports.

- The efforts of the RADA Program team were also aimed at advocating the establishment of an independent Parliamentary Research Service. Thus, there was elaborated the Strategy for Establishment of the Parliamentary Research Service as a structural subdivision of the Information Department of the Verkhovna Rada Apparatus. And in order to familiarize MPs and staff of the

USAID RADA Program: Responsible, Accountable and Democratic Assembly (2013–2021)

Verkhovna Rada Apparatus with the international experience of research service agencies, the RADA Program experts conducted **12** online events with representatives of the US Congress, the Polish Sejm, the British and European parliaments. An example of cooperation with international partners is also the translation into Ukrainian of the manual "Guidelines for Parliamentary Research Services".

- The RADA Program actively supported the adoption of the draft law "On Parliamentary Control", provided legal advice and ensured a dialogue between MPs, the Accounting Chamber and the Ukrainian Parliament Commissioner for Human Rights. Among other things, the "Practical Commentary on the Law" was prepared and a workshop for parliamentary committees was held. The RADA Program also prepared proposals to unify the format and structure of reports, which were submitted to the Parliament. The manual "Parliamentary Control Function: To Keep the Country Rich and Secure" was elaborated, which is about the history of the control function, international experience in this area, as well as parliamentary control in Ukraine. We did not forget about the dissemination of best international practices and experience sharing – in May 2021 the RADA Program held the International Conference "Parliamentary Control in the XXI century", which brought together over **300** participants from across the globe. Together with the speakers of the conference, they talked about the key achievements and challenges in the implementation of parliamentary control in Ukraine and other states, including the EU, the USA and the UK.

- We have facilitated the work of the Support Office of the Chairman of the Verkhovna Rada of Ukraine to strengthen its analytical and communication capacity, fast and effective decision-making by the Chairman of the Verkhovna Rada of Ukraine. Therefore, more than **1,400** information and analytical materials were prepared for the Chairman's Office. More than **80%** of them were used during committee and parliamentary hearings. The RADA Program developed a communication plan for the Chairman's Secretariat, as well as the Chairman's social media pages. We also developed a template of communication policy for Parliamentary fractions and concepts for the Parliament's information and advisory centers in the regions. In addition, the RADA Program team supported a series of events dedicated to coverage of the Verkhovna Rada of Ukraine activities – the Days of Parliament, which were attended by over **1,500** residents of Volyn, Kharkiv, Lviv and Khmelnitskyi regions.

- The Model Committee Initiative helped the three committees of the Verkhovna Rada of Ukraine to improve cooperation with stakeholders and created stakeholder maps that would facilitate their involvement in legislative work, committee activities, and parliamentary oversight. Analytical and technical support was provided for committee hearings (in total, **3** model committees held **11** hearings of this kind in 2021). In addition, **2** public discussions on draft legislation were supported. Functional audit of the committees was conducted to assess their needs as to improvement of their activities. This identified key deficiencies in their activities that should be addressed.

- The RADA Program continued to work closely with the Verkhovna Rada of Ukraine Apparatus, MPs and their aides to test and expand the application of best practices of

PROGRAMS

SINCE THE BEGINNING OF THE QUARANTINE THE EDUCATIONAL CENTER OF THE VERKHOVNA RADA OF UKRAINE HAS HELD MORE THAN 170 ONLINE EVENTS. THEY WERE ATTENDED BY MORE THAN 12,000 SCHOOLCHILDREN AND STUDENTS

the "Model District" in the regions and institutionalize such practices in the Parliament. As a result of the effective cooperation between the Verkhovna Rada of Ukraine and the RADA Program, it was decided to institutionalize the "Model district" component in the Parliament and establish a separate structural division that will help MPs work in the district and communicate with constituents. Also, the RADA Program collaborated with the Apparatus, parliamentarians and constituents to identify problems in their communication and voter engagement.

◆ The RADA Program experts and team prepared a number of handbooks, manuals and other informational materials to help MPs, staff of the Parliament's Apparatus and other interested parties learn more about the activities of the Verkhovna Rada, its Rules of Procedure, committee activities, etc. The materials are available on the **RADA Program website**.

◆ We continued to actively conduct thematic trainings "Rules of

Procedure of the Verkhovna Rada", "Public consultations", "Gender and legal expertise of draft laws", etc. In total, since its launch in 2013, **11** training modules were developed within the framework of the Program. More than **150** trainings for MPs, their aides, staff of the Verkhovna Rada Apparatus, NGO representatives were conducted. Also, in 2021, **2** online courses dedicated to the Rules of Procedure of the Verkhovna Rada and the activities of MPs were created and posted on the Zrozumilo! e-learning platform.

◆ With the support of the RADA Program, **8** partner organizations participated in the grant program "Citizens and the Parliament: Democratic Representation and Effective Interaction". The goal of the grant program is to help NGOs to implement projects aimed at building the capacity for Ukrainian MPs' interaction with their constituents, developing parliamentary outreach, communicating reforms and conducting public consultations, gender integration at constituency level, and monitoring the activities of parliamentary committees.

◆ In 2021, the Youth Internship Program in the Apparatus of the Verkhovna Rada of Ukraine was supported, where about **53** Ukrainian interns participated. For six months they took part in legislative work, carried out analytical research, assisted in committee, parliamentary hearings, round tables and professional events. There were also held a number of lectures for them on the work of the Parliament and interaction with other authorities, the specific features of civil service, etc. Meetings with MPs, political and public figures, and scientists helped develop their leadership potential.

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WITHIN THE FRAMEWORK OF THE PROJECT 8 ONLINE DISCUSSIONS ON TOPICAL POLITICAL AND ECONOMIC ISSUES WERE HELD

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In December 2020, the "Ukraine in Europe" Project was completed. It was implemented by East Europe Foundation together with the Center for Liberal Modernity (Berlin) with financial support from the German Federal Foreign Office and in partnership with the USAID RADA Program.

The goal was to make a long-term contribution to improving parliamentary work and democratic procedures in Ukraine, strengthen the legislative capacity of MPs in international politics and foster intergroup cooperation.

For this purpose, trainings, expert discussions, and experience-sharing events between Ukrainian and international experts were held within the framework of the Project.

What has been achieved in 2019–2020:

- In autumn of 2019, the "Ukraine in Europe" Project was presented in the Verkhovna Rada with the participation of Marieluise Beck, Rebecca Harms, Ukrainian MPs, their aides, staff of committee secretariats, representatives of parliaments of other countries, embassies and non-governmental organizations.
- With the involvement of German political experts, a series of public discussions on European parliamentary values and standards as well as Ukrainian parliamentarianism was organized. Rebecca Harms visited Odessa to take part in a public discussion "European Values and Ukrainian Parliamen-

"Ukraine in Europe" Project (2019–2020)

tarism", a master class "The Culture of Modern Parliamentarism" at the Odessa Law Academy, and an open lecture "European Standards and Democratic Principles of Parliamentary Representation" at the Odessa I.I. Mechnikov National University.

◆ At the beginning of 2020, together with the Institute for European Politics (Berlin) and with the participation of foreign and Ukrainian trainers, we conducted **2** seminars: "European Association for Ukrainian Politicians", and "Approximation of Ukrainian Legislation to European Law in the Implementation of the EU-Ukraine Association Agreement".

◆ **5** public online discussions were organized in spring and autumn 2020: "The Peace Process and the Situation in Donbas", "The Condition of the Health Care System in Ukraine in view of Covid-19", "Germany and the Petition concerning the Recognition of the Holodomor of 1932–1933 as Genocide of the Ukrainian People", "Anti-corruption Reforms in Ukraine Under Threat of Failure", "The Future of Nord Stream 2: Current Political Discourse in Germany".

◆ The Project also included **3** closed online discussions on topical political and economic issues: "Coronocrisis and parliamentary democracy: how to protect the health care sphere, democratic rights and freedoms", "The European Union's measures to support Ukraine in the fight against COVID-19 and measures to mitigate economic impact", "Presentation of the report by the Royal Institute of International Affairs and discussion of its conclusions as to the future of the Minsk process".

◆ In December 2020 the world saw the online course "Mandates of international parliamentary organizations". It was designed for Ukrainian MPs, their aides and staff of the Verkhovna Rada Apparatus. The course provides an insight into how international parliamentary institutions function, what role they play in important geopolitical processes, and the current state of Ukrainian inter-parliamentary relations. The online course is available on the Zrozumilo! e-learning platform. As of June 2021, more than **180** trainees have completed it.

PROGRAMS

The Swiss- "E-Governa and Partici Program (2

The E-Governance for Accountability and Participation (EGAP) Program is being implemented by East Europe Foundation and Innovabridge Foundation with the support of Swiss Agency for Development and Cooperation. The key partner of the Program is the Ministry of Digital Transformation of Ukraine. The target regions of the Program are Vinnytsia, Volyn, Dnipropetrovsk, Luhansk and Odessa oblasts.

Key areas of the EGAP Program:

- introducing convenient, fast and transparent public e-services for all categories of citizens (including representatives of vulnerable groups and internally displaced persons) and businesses;
- empowering citizens to participate in community life through e-democracy tools;
- promoting digitalization of Ukrainian regions.

The EGAP Program's activities also cover:

- optimization of business processes in government agencies;
- developing digital strategies and improving legislation;
- developing software, online platforms and services;
- training of government specialists and digital education of citizens;
- popularization of e-tools among potential users, etc.

-Ukrainian ance for Accountability ipation" (EGAP) 2015–2023)

What has been achieved in 2020 – first half of 2021:

At the national level, the EGAP Program has been involved in the:

- Development of the Diia national brand and the portal of the same name (**www.diia.gov.ua**), which is a universal point of access to all public services provided by the state to citizens and businesses.
- Launch of a complex service **eMalyatko**, which allows to get up to 9 state services related to the birth of a child through a single online application. Since the launch of the project, more than **125,000** parents of newborns have benefited from the eMaly-atko service and received about **800,000** services.
- Launch of services for individ-ual entrepreneurs – more than **360,000** Ukrainians have already used an upgraded version with opening, making changes to the information and closing the individual entrepreneur status and services of LLC registration on the Diia portal.
- Launch of individual entrepreneur automatic **registration** – now this service is provided without the involvement of state registrars. The application processing takes less than **2** seconds. The service has already been used by **5,000** citizens.
- Launch of the first phase of the **Automated Humanitarian**

Aid Registration System, which was also developed by the Ministry of Social Policy of Ukraine and representatives of the Government public initiative "Together against corruption".
- Launch of online place of residence **registration** on the Diia portal. Now the service is available for resi-dents of Kyiv, Kharkiv, Vinnytsia, Lutsk, Rivne, Kryvyi Rih and Mariupol. But in a year, the service will be scaled throughout the country.
- Launch of COVID-19 vaccination waiting list **bookings** on the Diia portal and in the application.
- Improvement of the **E-Democracy Platform E-DEM** (**www.e-dem.ua**), where all services were redesigned: "Local Petitions", "Public Budget", "Open

The Swiss-Ukrainian "E-Governance for Accountability and Participation" (EGAP) Program (2015–2023)

PROGRAMS

City", "Public Consultations". More than **350** communities are connected to the platform – it is used by about **1,3 mln** citizens.
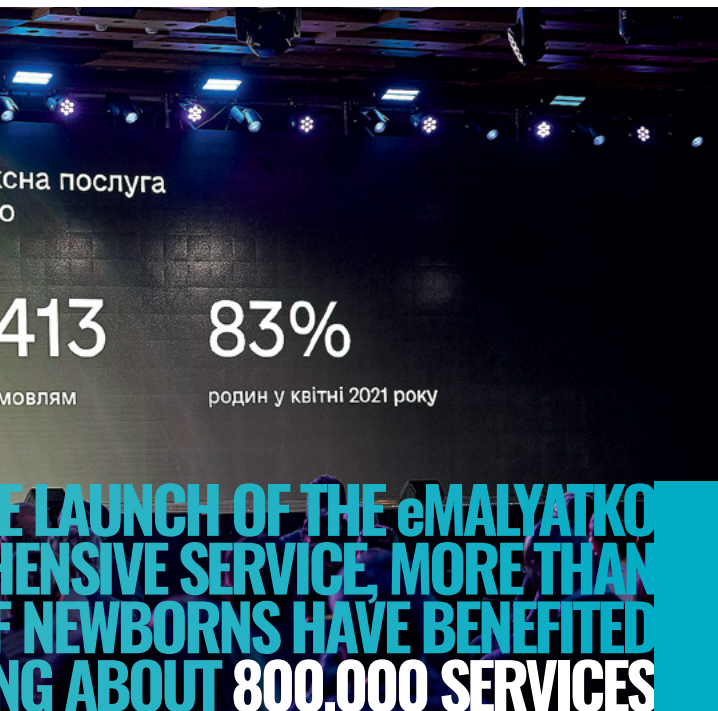
- Development of the concept and public discussion of technical requirements for **VzaemoDiia** platform, which is jointly created by the Secretariat of the Cabinet of Ministers of Ukraine and the Ministry of Digital Transformation.
- Development of the **Diia.Digital Community** platform, which gathers everything you need for digitalization of regions: successful template projects, information on training and useful analytics.
- Establishment and launch of the National online digital literacy platform **Diia.Digital education**, which is used by about **590,000** Ukrainians. The basis of the national platform is the **results** of the digital literacy study in Ukraine, conducted jointly with the Ministry of Digital Transformation.
- Update of the national digital literacy test (**Digigram 2.0**), which **45,000** citizens have already passed. Special tests were also developed for teachers, public officials and health care professionals.

- Creation of a chat bot **"Legal Adviser for IDPs"** jointly with the "Right to Protection" Charitable Fund, which functions in Viber, Telegram and Facebook Messenger and provides free qualified legal assistance 24/7. The chat bot is used by about **4,000** citizens.
- Refinement of the e-service for assigning housing subsidies for citizens dismissed from work during the quarantine period.
- Launch of **assistance service** for individual entrepreneurs and hired employees during the quarantine period.
- Development of **11** regulatory legal acts to implement e-services.
- Conducting the **First Student Olympiad** on e-governance.

At the regional level, the EGAP Program team:

- Conducted an open competition on community digitalization, during which **10** winning communities (two in each target region) were selected. In total, we provide support to **40** communities in **5** regions of Ukraine.

E LAUNCH OF THE eMALYATKO HENSIVE SERVICE, MORE THAN F NEWBORNS HAVE BENEFITED NG ABOUT 800,000 SERVICES

- Implemented a comprehensive sociological study and audit of public services delivery in the pilot communities. As a result of the study we developed plans for joint digitalization activities with each pilot community.
- Created **7** methodological recommendations for launching digital tools in communities.
- Together with the Ministry of Digital Transformation, held **2** regional digital transformation forums to raise public awareness of digital tools.
- Created the **SVOI** platform to improve interaction between local authorities and citizens. The platform includes a chat bot and a website builder for communities. **48** communities have already connected to the chat bot; **2,785** Ukrainians use it. The website builder allows communities to create convenient and high-quality websites based on the state design system Diia for free.
- Conducted about **80** online trainings and webinars for public officials, teachers and communities.
- Submitted proposals for developing a national smart city concept in partnership with the Verkhovna Rada Committee on Digital

Transformation and the Ministry of Digital Transformation.
- Conducted a pilot school community budget in **5** communities, with **48** participating schools.
- Conducted the "Effective Community" competition among amalgamated territorial communities and local self-governments in all regions of Ukraine, in which **700** communities took part. **39** communities won in various digital categories.
- Launched e-diaries and journals in **16** Volyn schools.
- Conducted the "Effective School" contest, in which **15** educational establishments from **5** pilot oblasts participated. Several winners were selected and received laptops as gifts. We help all contest participants to introduce e-diaries and journals.
- Launched the "Mobile Suitcases" project to simplify access to public services for designated categories – people with disabilities and the elderly. Mobile suitcases are currently successfully operating in **20** Centers for Administrative Services.
- Helped **3** pilot communities in Luhansk and Dnipropetrovsk

regions to launch a smart call center. Now, by calling to a Center for Administrative Services or local council, residents of communities can quickly find out the information they need about receiving services or contact a specialist. With no busy lines.
- Together with the channel and the Ministry of Digital Transformation created **6 TV news stories** about regional digitalization in Dnipropetrovsk, Volyn, Vinnytsia, Lviv, Odessa and Luhansk oblasts.
- Created **a special project** "Women in Digitalization" for the media resource "Gender in Detail". The special project tells the stories of **6** women who are changing their communities with the help of digital tools.

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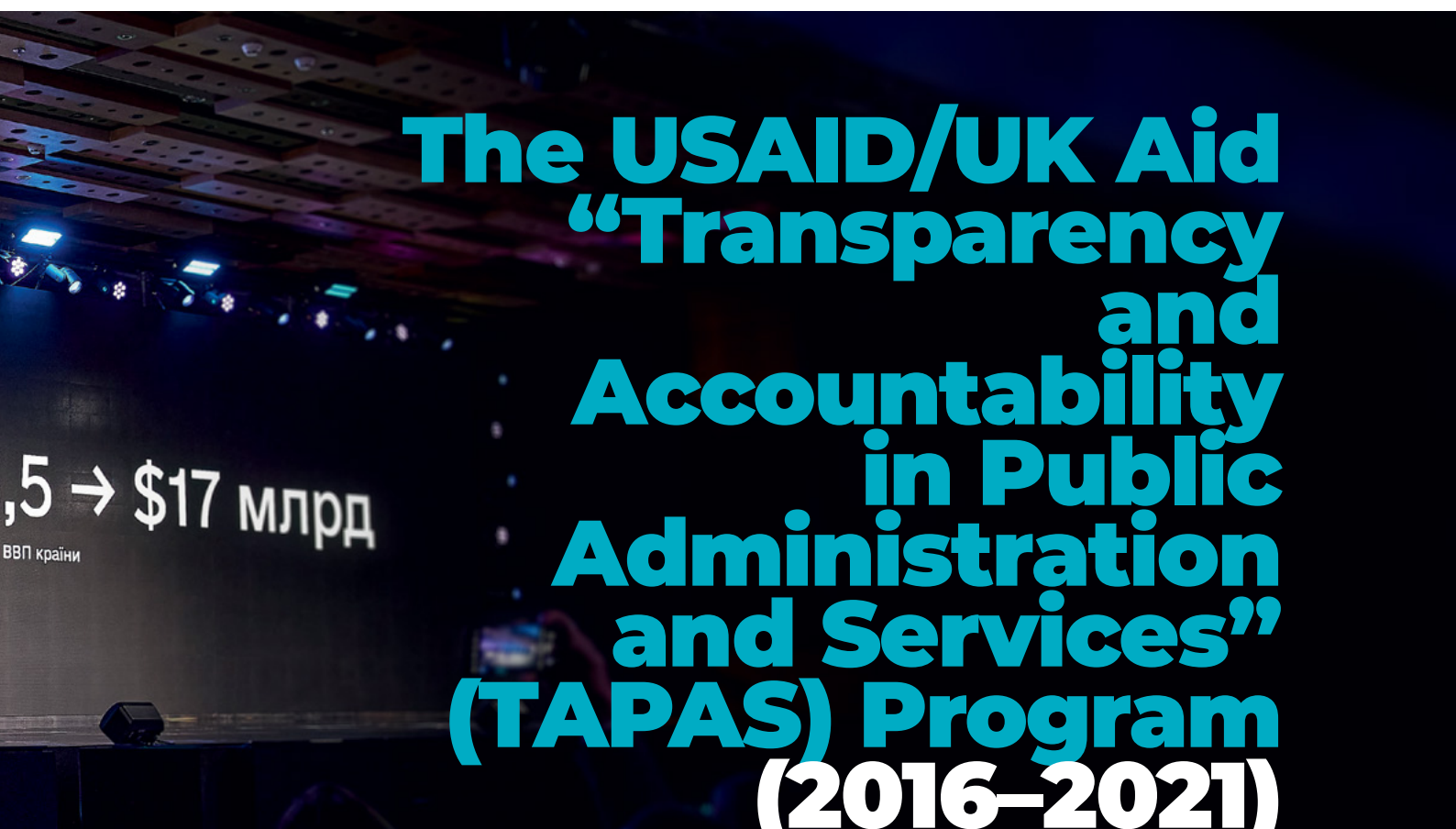Read more about the TAPAS Program at
www.tapas.org.ua

PROGRAMS

East Europe Foundation is a partner in the implementation of the Program funded by USAID/UK Aid and implemented by Eurasia Foundation. The Program aims to support Ukrainian citizens and the Government of Ukraine in fight against corruption in public administration, as well as to build the trust of Ukrainians in their government based on demonstrated transparency, accountability and improved quality of public services. In the TAPAS Program, East Europe Foundation is responsible for the following components: Open Data and eServices.

What has been achieved in 2020 – first half of 2021:

- In January 2020 in **Driver's e-cabinet** a new "Driving by a proper user" service has been launched. The ability to indicate the proper user of the vehicle will come in handy for motorists due to introduction of new traffic rules and introduction of photo and video fixation and parking

systems. After all, it is the driver of the car, not the owner, who is responsible for his/her behavior on the road.

- In February 2020, the Ministry of Digital Transformation presented the Diia mobile application. The first release of the app contained a digital driving license and vehicle registration certificate. As of June 2021, the app also has the following services available: a biometric passport for travelling abroad, internal passport (ID card), automobile liability insurance certificate, digital student card, viewing and paying fines for traffic violations, viewing and paying debts, digital tax identification number; IDP status (certificate); child birth certificate, digital document and registration certificate sharing, QR scanner for convenient document verification.

- In April 2020, the Unified State Web Portal of Electronic Services – **Diia portal** – was launched with **27** e-services, which allow, in particular, to file a lawsuit in court,

The USAID/UK Aid "Transparency and Accountability in Public Administration and Services" (TAPAS) Program (2016–2021)

register a car or receive services related to driver's documents, apply for a number of licenses, permits or get extracts from registers. On October 5, 2020, as part of the Diia Summit, the Ministry of Digital Transformation presented new services in the application and on the portal: construction services for the CC1 consequence class, services for business, and others. And as early as May 17, 2021, Diia Summit 2.0 was held, where more than **10** e-services were presented. Among them are those that were developed with the assistance of the TAPAS Program: construction services for the CC2/CC3 consequence class, registration of market capacity operators, payment of taxes and filing of declarations.

- In April 2020, new e-services for registering the status of unemployed and processing unemployment benefits were launched on the Diia portal. The service enables citizens to receive services of the state employment service without leaving home – both during the forced quarantine and after its completion – without any obstacles and on a continuous basis.

- In July 2020, the new Register of Construction Activities and Public Portal were launched as components of the **Unified State Electronic System in the field of construction**, which provides for maximum automation of all state regulation processes in construction in order to overcome corruption in this sphere. In October 2020, the System User Cabinet was also launched.

- In August 2020, we launched the **Guide on Public Services** – online information portal about **1,000** services provided by the executive authorities and local self-governments. The Portal contains information about the place, method, term, cost, results of receiving services, as well as the necessary documents and the way to appeal their results. The Guide is the official source on public services in Ukraine.

- In autumn of 2020, we also presented the report **"Anti-corruption and Economic Potential of e-Services"**. This is the first attempt to comprehensively assess the economic and anti-corruption effects of the introduction of public e-services in Ukraine using the example of seven spheres.

- In December 2020, the module software for the Information System "Electronic Register of Wheeled Vehicles and Equipment Type Certificates" was finalized.

- In May 2021, the modernization of the National Register of Electronic Information Resources (NREIR) was completed. This is a state repository created to keep records of all state electronic information resources. The register should normalize the list of information in state databases and prevent the creation of duplicating sources of primary information about objects of state registration. The NREIR is an integral part of the country's interoperability system and provides organizational support for Trembita.

- In 2020–2021, the Automated System of Enforcement Proceedings, the State Register of Inheritance and the State Register of

2020 / 2021

The USAID/UK Aid "Transparency and Accountability in Public Administration and Services" (TAPAS) Program (2016–2021)

PROGRAMS

Powers of Attorney (to transfer information on requests from banks and financial institutions licensed to lend funds) were connected to Trembita. And also interaction was established between the State Register of Civil Status Acts Registration of the Ministry of Justice and the Unified Information System of the Pension Fund of Ukraine, the State Register of Rights to Immovable Property and the State Register of Court Decisions, as well as between the Register of Powers of Attorney and banks and financial institutions. Therefore, the National Agency on Corruption Prevention has access to **16** registers and databases necessary for automatic verification of declarations. In addition, the integrated IDP information recording system was connected to the Trembita components – to transfer information as per requests from the Diia portal.

Open Data:

◆ Held the fourth and final Open Data Challenge contest of IT projects, which aims to enable Ukrainian developers, entrepreneurs, designers, researchers and community activists to use open data to develop services and products that help solve societal problems. On September 18, 2020, **5** winning teams were selected in the finals to share the largest prize fund in the history of the contest – **UAH 3,500,000**. A total of **190** applications from all over Ukraine were received for the contest. And in July 2021, a mini-competition among the finalists of previous years was completed where **2** winners were selected: projects "Court in the Palm" and "Transparent Infrastructure". They shared a prize fund of **UAH 1,298,000**, which they will use to improve their services.

◆ The **"Road Geocalculator"** tool

THE UPDATED RESOLUTION No. 835, WHICH WAS ADOPTED BY THE GOVERNMENT IN MARCH 2021, EXPANDS THE LIST OF DATA SETS MANDATORY FOR PUBLICATION TO MORE THAN 1,000

was launched, which allows to convert linear kilometer coordinates of public roads of state importance (km+) into geospatial coordinates (WGS84) and vice versa. Geodata is needed to monitor the state of road construction and repairs, develop new solutions and innovations, improve the efficiency of government agencies, and ensure road safety.

- In 2020, the fourth cycle of the Open Data Leaders Network, a training and idea exchange program for representatives of central executive authorities, was held. **15** program participants had the opportunity to network with colleagues from other agencies to share challenges, discuss ideas and learn about global innovations in open data.
- The Ukrainian Catholic University School of Public Management conducted a 3-module training program "Data-Driven Policy Making and Visualizing". The training is focused on representatives of government agencies and is dedicated to the development of skills in compiling analytical documents based on open data.
- Blockchain methodology was introduced in the State Register of Property Rights to Immovable Property, which allows users to track changes in information on ownership rights in the register.
- Updated Resolution No. 835, which was adopted by the Government in March 2021. The new version of the document expands the list of data sets mandatory for publication to more than **1,000**. Among the priorities are data on construction activities, land cadastre data, and single social security tax arrears. These are also data of the state land cadastre, data on the quantitative composition of COVID-19 vaccines, etc. The key objective of the Resolution is the publication of financial statements in the form of open data, which is a requirement of the Implementation Plan of the EU-Ukraine Association Agreement.
- Developed the **Diia.Open data** platform – a competence center in the field of open data, which aims to increase the knowledge about open data, its impact and benefit for everyone and help Ukraine become one of the most transparent countries in the world.
- Modernized the **Unified State Open Data Web Portal** (**https://data.gov.ua/**). The portal, which is made with the Diia design code in mind, contains a number of important technical modifications. Thus, it became even more user-friendly.
- **2** online courses on open data for civil servants have been developed and posted on the **Knowledge Management Portal** of the National Agency of Ukraine for Civil Service. And also, **2** educational series about open data for the **Diia.Digital Education** platform.
- The updated Unified State Register of Persons Who Have Committed Corruption or Corruption-Related Offenses (**Register of Corrupt Officials**) was presented. Now it is easy and convenient to find information about corrupt officials.

The 3D Project (Developme Despite Disruption): Resilie Society in a Time of COVID and Beyond (2020–2022)

PROGRAMS

The Project "3D: Development Despite Disruption. Resilient Civil Society in a Time of COVID-19 and Beyond" is implemented by East Europe Foundation with financial support from the European Union from October 2020 to March 2022.

The goal is to make the work of the public sector effective in times of the pandemic, to strengthen public organizations and to actively involve partners from the public sector in the implementation of civic tech tools.

The main objectives of the Project are to develop the organizational potential of public organizations, develop professional and leadership skills of their leaders, provide the public sector with civic tech solutions, promote creation of a network of partner public organizations to improve the dialogue both within communities and with local authorities.

What has been achieved in 2020 – first half of 2021:

- The active phase of the 3D Project began on November 26, 2020, when an online presentation of the Project was arranged on the Foundation's Facebook page. In addition to the Project team, the event was attended by Sinziana Poyana, Head of the Civil Society Support Program of the EU Delegation to Ukraine. And this is how, the community-based organizations targeted by the Project learned about its goals, objectives and planned activities.
- The 3D Project provides grant support to public initiatives for the implementation and popularization of civic tech tools. The purpose is to improve the interaction

between the authorities and the public in the process of solving problems in a particular territory. It is planned to provide grant support to **20** community-based organizations in two waves of **10** grants each. The competition for the first wave of grants was announced on November 30, 2020. The competition received **77** applications from CSOs supporting businesses (including those to combat the economic consequences of the pandemic), veterans' organizations engaged in social adaptation of former military, youth CSOs, civic tech CSOs, community-based associations from small communities and villages, as well as those who represent the interests of vulnerable groups and improve their access to public services. As a result, **10** winning initiatives were selected. The maximum grant amount for one organization is up to **UAH 550,000**.

- In addition, the grant program evaluated the organizational capacity of the selected organizations. Based on the assessment, a Road Map was developed for each of them – a comprehensive model for strengthening their own capacity.
- Collection of applications for the second wave of grants started on April 12, 2021. **55** applications were received. **10** organizations that will receive grants in the second wave will be announced in July 2021.
- An important component of the 3D Project is the Act to Connect contest. Its goal is to bring together the public and the socially responsible IT sector to create innovative IT products that will help respond to the

THE WINNERS OF THE ACCELERATION PROGRAM WERE 6 TEAMS, WHICH SHARED A PRIZE FUND OF UAH 5,000,000

challenges of the pandemic effectively. The contest started in January 2021. Development teams submitted about **100** project applications. On March 25, **20** selected teams pitched their solutions during an online hackathon. As a result, **10** finalist teams made it to the acceleration program.

- During almost two months of the acceleration program, the teams worked on prototypes and business plans under the mentorship of experts and tested their solutions from the point of view of users. On June 4, the final event of the contest, Demo Day, was held in an online format, where the teams presented their projects to the jury. As a result, **6** winners shared a prize fund of **UAH 5,000,000**.

- On April 4, as part of the 3D Project, a coaching program for leaders of community-based organizations was also launched. Community activists were offered coaching as a tool to better overcome the uncertainty and distance caused by the pandemic. Among the **95** applications from those willing to join the program, **20** people were selected to receive coaching support. During May–June 2021, **5** group sessions were held and individual consultations began.

- Another component of the 3D Project is training community leaders. The Project plans to develop **2** online courses – dedicated to design

thinking and open data for NGOs. Development of the first course, "Design Thinking and Innovations for NGOs", began in late February 2021. Its goal is to provide community leaders with an understanding of design thinking as a strategy for innovation, to describe the key tools and techniques of this approach, and to show through examples how this approach can be useful in their work. The course was released in June 2021. It is available on the Zrozumilo! e-learning platform. Also in June, preparations began for the development of the next online course on open data for NGOs. It is scheduled to be presented in September 2021.

- In order to inform the public, encourage NGOs to participate in projects and maintain interest in various components of the 3D Project, active communication continues both on the Foundation's own resources and in the media. Representatives of the Project team participated in **2** video interviews, attended several events held by partner organizations. In general, over **760** mentions of the Project in social networks and **72** publications in online media were generated. Four expert columns from the Project team are among them.

2020 / 2021

Capacity Building Civil Society Secto (2020–2021)

170 ATTENDEES
ARE ENROLLED TO CIVIL LEADERSHIP ACADEMY

PROGRAMS

Capacity Building Program for Civil Society Sector in Eastern Ukraine ("Civil Leadership Academy") is implemented jointly by East Europe Foundation and Internews Ukraine commissioned by Chemonics International Inc. within the USAID Project "Democratic Governance in Eastern Ukraine" during the period from December 2020 to December 2021.

The goal of the Program is to increase the level of professional training of leaders from community-based organizations in Eastern Ukraine (controlled territories of Donetsk and Luhansk regions as well as Kherson region), to involve citizens to participate in projects of local, regional and national importance, based on Euro-Atlantic values.

We consider that the main objectives of the Program are to develop organizational potential of community-based organizations as well as improve managerial competencies of community activists. We also aim to establish a network of partner community-based organizations, which will be an effective mechanism for coordinating community initiatives at all levels.

Program for
or in Eastern Ukraine

What has been achieved in 2020 – first half of 2021:

- The first month of the Program was dedicated to developing a detailed implementation plan that contained work breakdowns, a calendar plan, monitoring and evaluation plans, and a communication plan.
- We developed a concept for selecting program participants that defines selection stages, a set of selection criteria, and a profile of an ideal candidate – a trainee of the Civil Leadership Academy.
- Together with Internews Ukraine NGO, we created the branding of the Program – the precise name and visual design. The concept is based on the values embedded in the goal and objectives of the Program: development of leadership potential, cooperation, activism in the development of the region/civic participation. This further helped to highlight the message about enrollment to the Program in a saturated information space.
- At the end of February, open enrollment in the Civil Leadership Academy Program began. Enrollment of trainees was accompanied by a large-scale information campaign with the involvement of government agencies, regional online media and television, opinion leaders, advertising in social networks, targeted mailing lists, etc. In particular, more than **40** stories were broadcast on **5** local TV channels, and about **270,400** people were reached by advertising on social networks.
- On March 4, 2020, Ukrinform news agency hosted a press conference dedicated to Program launch. The event was attended by Jim Hope, USAID Mission Director to Ukraine and Belarus; Maryna Popatenko, Deputy Minister of Youth and Sports of Ukraine; Oleksandr Yarema, State Secretary of the Cabinet of Ministers of Ukraine; and Konstiantyn Vashchenko, State Secretary of the Ministry for Reintegration of the Temporary Occupied Territories of Ukraine.
- Representatives of the government sector also vividly joined the information campaign to attract participants to the Program. For example, the Ministry of Youth and Sports arranged a special mailing process to announce Program enrollment among regional youth centers. As a result, the dynamics of application submission has increased significantly.
- Applications for participation in the Academy were accepted from February 22 to March 31. A total of **272** applications for participation were received. **170** participants were pre-qualified and enrolled in the ranks of attendees of Civil Leadership Academy.
- On May 18, the first bell rang at the Academy, marking the beginning of the curriculum. The students, divided into three streams, will take turns listening to trainings delivered by experts from East Europe Foundation and Internews Ukraine. The training program will be completed in October 2021.
- In addition, the team has so far begun to prepare for communication capacity assessment, which will be completed by **12** selected organizations that are Program's attendees. The audit will provide each organization with recommendations for further communication development. A CSO communication capacity assessment toolkit has been developed for the audit and a pool of experts has been formed.

All4ONE: Complex Program of Psychological and Mentor Support for Veterans (2019–2020)

PROGRAMS

In June 2020, the Program was completed. It was implemented by East Europe Foundation in partnership with "Lifeline Ukraine" CF with the support of the UK Embassy in Ukraine.

The goal of the Program, which covered Dnipropetrovsk, Lviv and Donetsk oblasts, was to improve the well-being and integration of ATO/JFO veterans and their families by arranging a hotline and psychological support program, as well as developing skills and employment opportunities for veterans.

What has been achieved in 2020:

◆ In October 2020, Lifeline Ukraine hotline with its short number **7333** celebrated its first anniversary of functioning. The hotline, designed for veterans and their families, is designed to provide emotional support, prevent suicide and help in overcoming post-traumatic stress disorder. Hotline operators are mostly male and female veterans of the ATO/JFO. Therefore, the peer-to-peer principle is implemented. Operators were strictly selected and trained by international experts before starting their work. The telephone psychological support services are available 24/7, which is unique for Ukraine so far. As of June 2021, the hotline has received more than **12,500** calls and provided more than **6,840** hours of consultations.

◆ Also as part of the Program, **24** veterans, volunteers and military psychologists received training and specialized professional development in the basics of coaching. They were counseling veterans for five months. As a result, more than **300** "clients" received help in setting professional goals, developing career and entrepreneurial skills, increased their productivity, started their own businesses, and were able to change the vector of direction – from the past to the future, from war to peaceful life.

◆ In order to provide Ukrainian veterans with useful information

AS OF JUNE 2021, LIFELINE UKRAINE HOTLINE HAS RECEIVED MORE THAN 12,500 CALLS

about employment opportunities and reintegration into peaceful life, a special project was implemented jointly with the Legal Hundred NGO and the NV publication. **4** editions of information cards and **3** printed fact sheets were published with practical advice for veterans on various topics: finding a job, changing a profession, starting their own business, transition to public service, as well as undergoing psychological rehabilitation at public expense.

- In order to emphasize the importance of military experience for Ukrainian employers and veterans themselves, a "Civilians" awareness campaign was conducted jointly with Veteran Hub and the NV publication. **4** stories of Ukrainian veterans who managed to enrich their civilian professions with their own military experience upon their return from service were published. **3** "Work is Work" videos were also broadcast on TV and on the Internet. Social advertising urged former military men to specify their military experience in their CVs and encouraged employers to consider that such experience possessed by potential employees can be considered as an additional advantage.

- In collaboration with government agencies, the Program team conducted a series of regional events regarding professional opportunities for veterans. **10** meetings held in Mariupol, Krama-

torsk, Lviv, and Dnipro brought together about **220** veterans and their families and helped them become more familiar with professional reintegration opportunities in their communities.

- The book "Parents Returning from War" has been published. It explains to children from military families the experiences of their parents upon their return from the battlefield. The publication, prepared in partnership with the Kyiv City Center for Social Services for Families, Children and Youth, is designed primarily for families to work with a psychologist or social worker who takes care of the family. In fact, it is a manual with a set of tools for a specialist to help the family survive a difficult period of hardships and challenges. Printed copies were given to psychologists and social workers of all the district departments of Kyiv City Center for Social Services for Family, Children and Youth, and also to the territorial departments of the Ministry for Veterans Affairs and veterans associations in the target oblasts of the Program.

- The Program also conducted a sociological survey on the status of female veterans and social services provided to them. On the basis of this survey, which was conducted by the Ilko Kucheriv Democratic Initiatives Foundation in three areas of the Program, a model of integrated social services for female veterans was developed. The model contains both existing and proposed services recommended for implementation by the relevant authorities.

2020 / 2021

Support for the Implementation of th E-Register of Veteran

The Project "Support for the Implementation of the E-Register of Veterans of War" is implemented by East Europe Foundation and commissioned by Computer Information Technologies LLC in 2021.

The goal of the Project is to provide legal and communication support for the development and launch of the Unified State Register of Veterans of War and the personal e-cabinet of a veteran.

The Register of Veterans will allow to keep records of veterans promptly and correctly, ensure the relevance of data on veterans, significantly reduce the need for paperwork between authorities, provide information on the efficiency of the use of state resources to provide benefits and services for veterans. And the e-cabinet will become a "one-stop shop", where veterans will be able to find the necessary information about specialized state services according to their life situations.

The work on these innovations is carried out within the framework of the project implemented by the International Research and Exchange Board (IREX) and commissioned by the Ministry for Veterans Affairs of Ukraine.
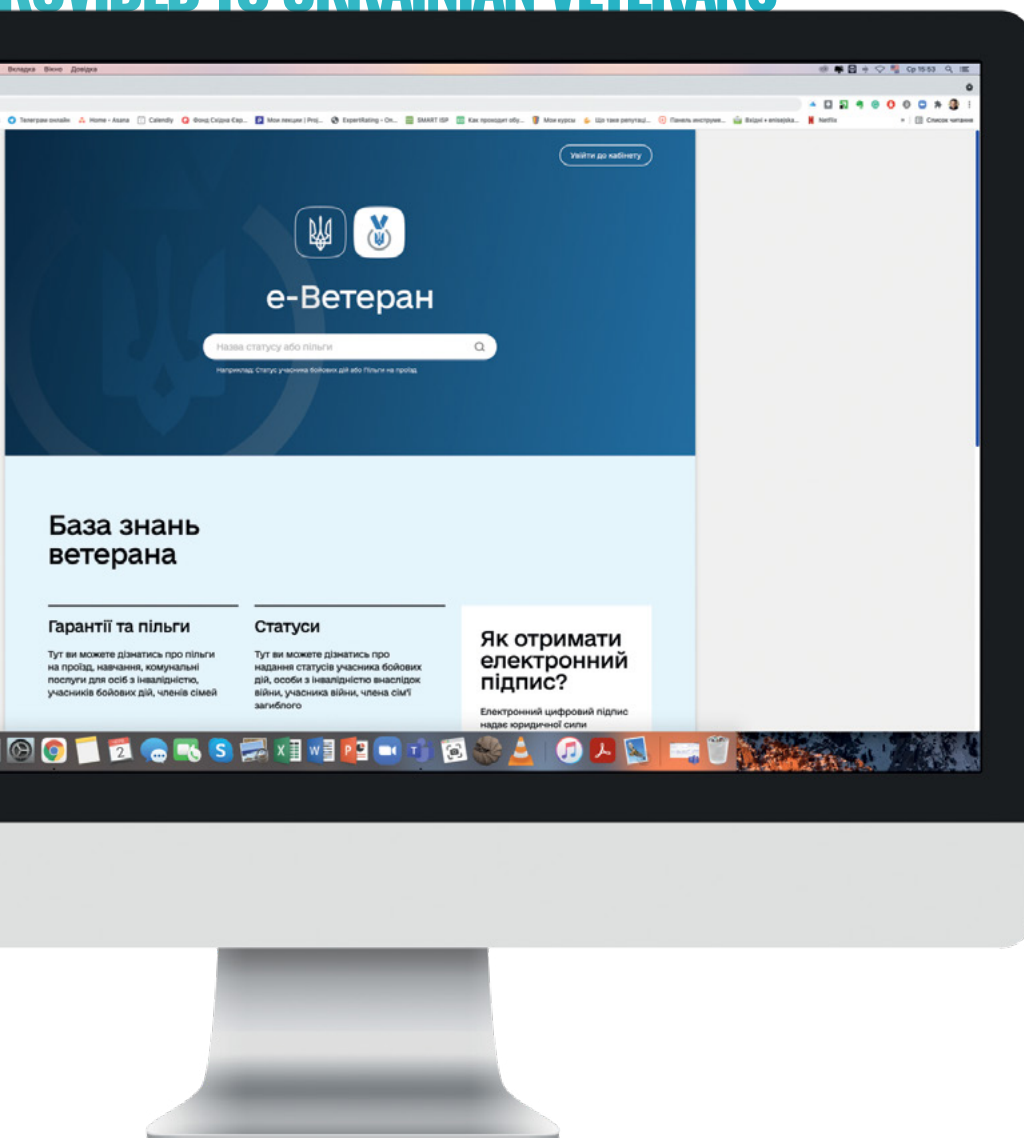
What has been achieved in 2021:

- Conducted a legal analysis of the provisions of the current legislation on the creation and functioning of the Unified State Register of Veterans of War in the context of the implementation of the e-register of veterans. Based on the analysis, prepared a list of recommendations on amendments and supplements to regulatory legal acts to ensure a legal basis for the functioning of such a register.

PROGRAMS

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COMPONENTS OF THE VETERANS' E-CABINET
KNOWLEDGE BASE – A COMPLETE COLLECTION
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ROVIDED TO UKRAINIAN VETERANS

- Developed a communication campaign strategy to inform the target audience –Ukrainian veterans – about the benefits and privileges provided by the veteran's personal e-cabinet.
- One of the components of the veterans' e-cabinet will be the Knowledge Base – a complete collection of information about all administrative services provided to Ukrainian veterans, with a description of the procedure and terms of delivery. The structure of such Knowledge Base and a coverage template have now been developed. Legal Hundred NGO is working on filling out the relevant sections.

2020 / 2021

Business Support Orgar School – 2nd Componer "On Guard for Business (2020–2022)

PROGRAMS

Business Support Organizations School (BSO School) Program is implemented from March 2020 till July 2022 within the framework of USAID Competitive Economy of Ukraine Program and consists of two components: the first one, "On Guard for Business Interests", is implemented by East Europe Foundation, and the second one, "Development through Cooperation", is implemented by CIVITTA consulting company.

The aim of the Program is to involve local businesses in the development of their communities and to create a favorable business climate at the local level. The main tool of the Program is providing consulting support to business support organizations (BSOs) representing Ukrainian towns with population of up to 100,000 people.

We care that BSOs build their competence in such areas as public-private dialogue, effective advocacy campaigns, use of open data to shape local regulatory and economic policies, provision of administrative (including online) services, monitoring of government performance by local businesses (use of budget funds, public procurement, etc.).

As a result, BSOs have to strengthen their ability to grow and become influential representatives of SMEs' interests at the local level.

What has been achieved in 2020 – first half of 2021:

◆ In April–May 2020, an open competition and selection process for organizations to participate in the Program was held. Both registered BSOs and initiative groups that are just willing to register their organization officially were invited to participate. Among the **114** applicants

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- The BSO School training program lasted throughout July–December 2020. **5** training modules were conducted. An anonymous survey shows that the trainees highly appreciated the quality of the training material: each module received from **97** to **100%** positive feedback.
- In addition to the trainings themselves, networking and experience sharing events were held as part of the BSO School. Representatives of governmental and non-governmental organizations were invited to participate. Among them were representatives of the Ministry of Economic Development, Trade and Agriculture of Ukraine, Ministry of Digital Transformation of Ukraine, Antimonopoly Committee of Ukraine, Business Ombudsman Council in Ukraine, Union of Ukrainian Entrepreneurs, National Agency on Corruption Prevention and other ITA programs, for example – "Ukraine Civil Society Sectoral Support Activity Initiative" and others. In total, there were **7** public events and **3** motivational meetings, which gathered more than **5,000** Facebook views.
- According to the results of the medium-term anonymous survey, **23** partners noted an increase in their level of awareness and progress in each of the six areas of organizational development. Among the initiative groups, **8** (i.e., 73% of the total) have become legal entities.

23 PARTNERS NOTED AN INCREASE IN THEIR LEVEL OF AWARENESS AND PROGRESS IN EACH OF THE SIX AREAS OF ORGANIZATIONAL DEVELOPMENT

representing all oblasts of Ukraine, we selected **30** partner organizations that are future participants of the School: **18** registered BSOs and **12** initiative groups. Partners represent **30** municipalities from **16** regions of Ukraine.

- In June, Foundation's experts assessed potential of each School participant in order to determine which areas of competence they would need help with. A total of **103** public activists (3–4 persons from each organization) took part in this process. The three most important areas of development were determined to be management competencies, fundraising, and internal communication.
- Also, based on the assessment, a Road Map was developed for each partner organization – a comprehensive model for strengthening their own capacity. On the basis of this Road Map and the knowledge acquired during the first and second modules, **30** partner BSOs planned their further activities. The School's experts help to implement them by providing BSOs with consultative support and practical assistance.

- As of October 2020, **5** partner BSOs have demonstrated growth in their fundraising skills. They have received a total of **$76,504** from local boards and donors to support their initiatives.
- The BSO School's one-year experience of delivering innovative knowledge and practical tools for developing a business environment was embodied in the online course "On Guard for Business Interests". The course was presented on February 24, 2021. As of June 2021, more than **100** trainees have completed it.
- In spring of 2021, **43** applications were received from BSO School participants as part of the grant initiative competition, including **23** from BSO School Component 2. In summer, up to **20** organizations will be selected to implement their initiatives for six months. The organizations will implement various projects ranging from advocacy, building collaboration between businesses, government and the community, and strengthening the impact of entrepreneurship at the local level, to fostering sustainable economic development in their communities.

2020 / 2021

Establishment of Social Stu in Small-town and Rural Re (as a measure) to Promote Entrepreneurs (Ivano-Fran (2019–2021)

Read more about the Project at
sse.eef.org.ua

PROGRAMS

The Project is implemented by East Europe Foundation and ChildFund Deutschland e.V. with financial support from the Federal Ministry of Economic Cooperation and Development of Germany in three oblasts of Ukraine: Ivano-Frankivsk, Zhytomyr and Donetsk oblasts.

Its goal is to support students studying in grades 8–11 in gaining practical entrepreneurial skills while studying at school. This will help schoolchildren to become competitive in the labor market, and Ukraine – to integrate the model of social school entrepreneurship (SSE) into the education system.

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What has been achieved in 2020 – first half of 2021:

- **4** focus group interviews were conducted in Ivano-Frankivsk, Zhytomyr and Donetsk oblasts and in Kyiv to understand the level of awareness and interest of the population in the topic of social school entrepreneurship. Teachers, representatives of community-based organizations and local authorities, who are in charge of education sphere, were invited to participate in the focus groups.
- An animated video was created that explains in an easy and acces-

sible way what an SSE is, how it functions, and what benefits students involved in the work of such companies receive. The video is available at: **http://bit.ly/SSEinUkraine**

- **15** educational representatives and public activists working in the field of education completed a training course on social school entrepreneurship under the guidance of Ukrainian and German experts, providing consultations on the establishment of social school enterprises.

- An analysis of the legislative context for the development of social school entrepreneurship in Ukraine was conducted and proposals for its optimization were developed. Also, methodological recommendations on registration and operation of school firms have been developed, templates of necessary documents have been elaborated, and recommendations on integrating social school entrepreneurship into the educational process have been formulated.

- The curriculum of the elective course for students in grades 8 (9,10,11) "Social School Entrepreneurship" was developed and approved by the Ministry of Education and Science (MES) to be taught in schools. The e-version of the curriculum is available on **East Europe Foundation's website**.

- A manual for 8 (9,10,11) graders, teachers and parents "Social School Entrepreneurship: Your First Startup" was prepared. The manual was also approved by the Ministry of Education and Science of Ukraine and is the first and universal book in Ukraine, where the theoretical base, main concepts and terms are collected and systematized, and, what is more important, the effective algorithm for creating SSE in educational establishments is offered. The e-version of the manual is available on **East Europe Foundation's website**.

- With participation of the authors of the manual, **5** online trainings on SSE integration were conducted for about **180** educators.

AS A RESULT OF PROJECT IMPLEMENTATION, 18 PILOT SOCIAL SCHOOL ENTERPRISES HAVE BEEN ESTABLISHED IN UKRAINE

2020 / 2021

Establishment of Social Student Companies in Small-town and Rural Regions of Ukraine (as a measure) to Promote Young People as Social Entrepreneurs (Ivano-Frankivsk, Zhytomyr, Donetsk) (2019–2021)

PROGRAMS

In addition, having heard the requests from NGOs and educators who implement the SSE and face difficulties with taxation, accounting, and other financial and legal aspects of work, in partnership with experts of the USAID Project "Ukraine Civil Society Sectoral Support Activity Initiative" and the Audit and Consulting Group "Compass Group", held two practical online seminars. More than **300** people attended the events.

- In order to conduct a practical testing of the social school entrepreneurship model, three waves of grants were given to establish pilot SSEs in rural areas and small towns of Ivano-Frankivsk, Zhytomyr, and Donetsk oblasts. During the first wave of the grant competition, **6** winners were selected, while the second wave ended in February 2021 with **5** more projects receiving support. And in April 2021, East

Europe Foundation provided support to **7** more projects. This time the contest geography expanded to **15** oblasts. All projects received mentorship and a grant of up to **UAH 75,000** – for communities of about **30,000** people, and up to **UAH 100,000** – for communities of about **60,000** people.

- In February 2021, an interim evaluation of the Project was conducted in order to determine impact of the social school enterprise model on the development of knowledge and competencies of schoolchildren. According to the results of the questionnaire it was determined that **81%** of teachers, **14%** of parents and **50%** of students are well acquainted with the concept of social school entrepreneurship. And **84%** of students are actively applying in practice the skills they learned while working on social school entrepreneurship projects or studying the SSE course. The full

Read more about the Project at
sse.eef.org.ua

report is available on **East Europe Foundation's website**.

♦ The online course **"Social School Entrepreneurship"** was developed. Designed for educators who want to make the learning process interesting and practical, the course gives them an opportunity to master practical tools for creating a social business and get a scientific and methodological basis to teach the elective course "Social School Entrepreneurship". The online course is available on the Zrozumilo! e-learning platform. As of June 2021, more than **360** trainees have completed it.

"United for Youth" Project (2018–2020)

PROGRAMS

"United for Youth" Project was implemented in 2018–2020 by NGOs from four European countries: East Europe Foundation (Ukraine), Socialinis Veiksmas (Lithuania), Voluntariado y Estrategia (Spain), Samen voor Eindhoven (Netherlands) as part of the Erasmus+ Program.

The goal of the Project is to develop and promote corporate volunteering in the four countries in order to solve the problem of youth unemployment. For this purpose, those organizations that are involved in the employment and training of young people through corporate volunteering share their expertise. Joint activities to promote corporate volunteering and non-formal education that meet needs of young people and peculiarities of the labor market are still ongoing.

DURING THE PROJECT, A METHODOLOGICAL GUIDE "CORPORATE VOLUNTEERING: HOW TO UNITE YOUTH PEOPLE, COMMUNITIES, BUSINESSES AND OFFICIALS?" WAS DEVELOPED

What has been achieved in 2020:

- At the end of 2019, an international conference on corporate volunteering was held in Vilnius. About **80** representatives of community-based organizations, businesses, educational and state institutions, active youth and volunteers became its participants. Experts of non-governmental organizations and businesses from four countries – Spain, Lithuania, the Netherlands and Ukraine – acted as speakers and moderators of discussions and workshops. The conference has become an excellent platform for sharing best practices of volunteer projects, experience of youth participation in these projects and finding new partnerships, both locally and internationally.

- During the conference, the methodological guide "Corporate volunteering: how to unite youth people, communities, businesses and officials?" was presented – the result of a joint research of the state of corporate volunteering in the Project's partner countries. The publication was made in English, and thanks to East Europe Foundation – translated for the Ukrainian reader and posted on the **Foundation's website**.

- In September 2020, a two-day training was held, where three years of project development were presented. Among the speakers who attended the event there were leading European experts-practitioners in the sphere of corporate volunteering. The Ukrainian experience was presented by EPAM and Kyivstar, as well as by the Centre for CSR Development.

Improving the Microclim and Energy Efficiency In at the Children's Hospita "OKHMATDYT" in Lviv fo 65,000 Children and a Ki for 190 Children in the Ci Kamianka-Buzka (2018–2

PROGRAMS

The Project is implemented by East Europe Foundation together with the German NGO ChildFund Deutschland e.V. with financial support from the Federal Ministry for Economic Cooperation and Development of Germany. Project partners are Lviv Regional Council, Lviv Regional State Administration, Kamianka-Buzka Town Council.

The goal of the Project is to ensure comfortable and healthy conditions for children, as well as for medical staff and educators at the children's hospital "OKHMATDYT" in Lviv and kindergarten No. 5 in Kamianka-Buzka. For this purpose, energy modernization of both facilities is being carried out, and, at the same time, a number of educational activities to familiarize visitors and staff of the institutions with the practices of economical use of energy resources.

What has been achieved in 2020 – first half of 2021:

- The hospital insulated the attic and completed construction and installation of two individual heating units (one in the main building and one in the outpatient clinic), allowing for efficient heating management. Heat pumps for hot water preparation were also installed in the main building.
- The kindergarten underwent heat renovation and major repairs of the facade. A modular boiler house was installed on the site with a sufficient capacity to heat not only kindergarten No. 5, but also the other kindergarten located nearby. A heating pipeline was constructed. The community already used funds to repair the food unit, restore the ventilation system in the kitchen, made the new roof, and equipped the gutters. Facade of the kindergarten was painted by local artist Vasyl Ivashkiv.
- According to the April–May 2021 energy audit, after the insulation, the attendance in the kindergarten increased to **90%**, and up to **40%** of heat supply is saved. At the hospital, savings on heat supply are as high as **25%**. In both institutions, winter temperatures inside the facilities began to reach the standards established by law. Children and employees of the institutions feel themselves comfortable.
- Espresso TV broadcast **2** news items on the energy modernization completion for both facilities. Vasyl Lozynskyi, First Deputy Minister for Communities and Territories Development of Ukraine, Oleg Omelian, Kamianka-Buzka Mayor, Olexandra Burda, Director of Lviv Regional Children's Clinical Hospital "OKHMATDYT," and one of the happy mothers gave their comments on the importance of the Project for camera.
- The Project also developed a board game for children called "Energopolis", which in an interesting way lets the little Ukrainians learn the key principles of energy saving and eco friendliness. **100** copies of the game were distributed among educational establishments in the oblast.

AFTER THE INSULATION, THE ATTENDANCE IN THE KINDERGARTEN INCREASED UP TO 90%, AND UP TO 40% OF HEAT SUPPLY IS SAVED. AT THE HOSPITAL, SAVINGS ON HEAT SUPPLY ARE AS HIGH AS 25%

The Development of the Information Platform and of the Building of the Ministry of Regional Development, Construction and Communal Services (2018–2020)
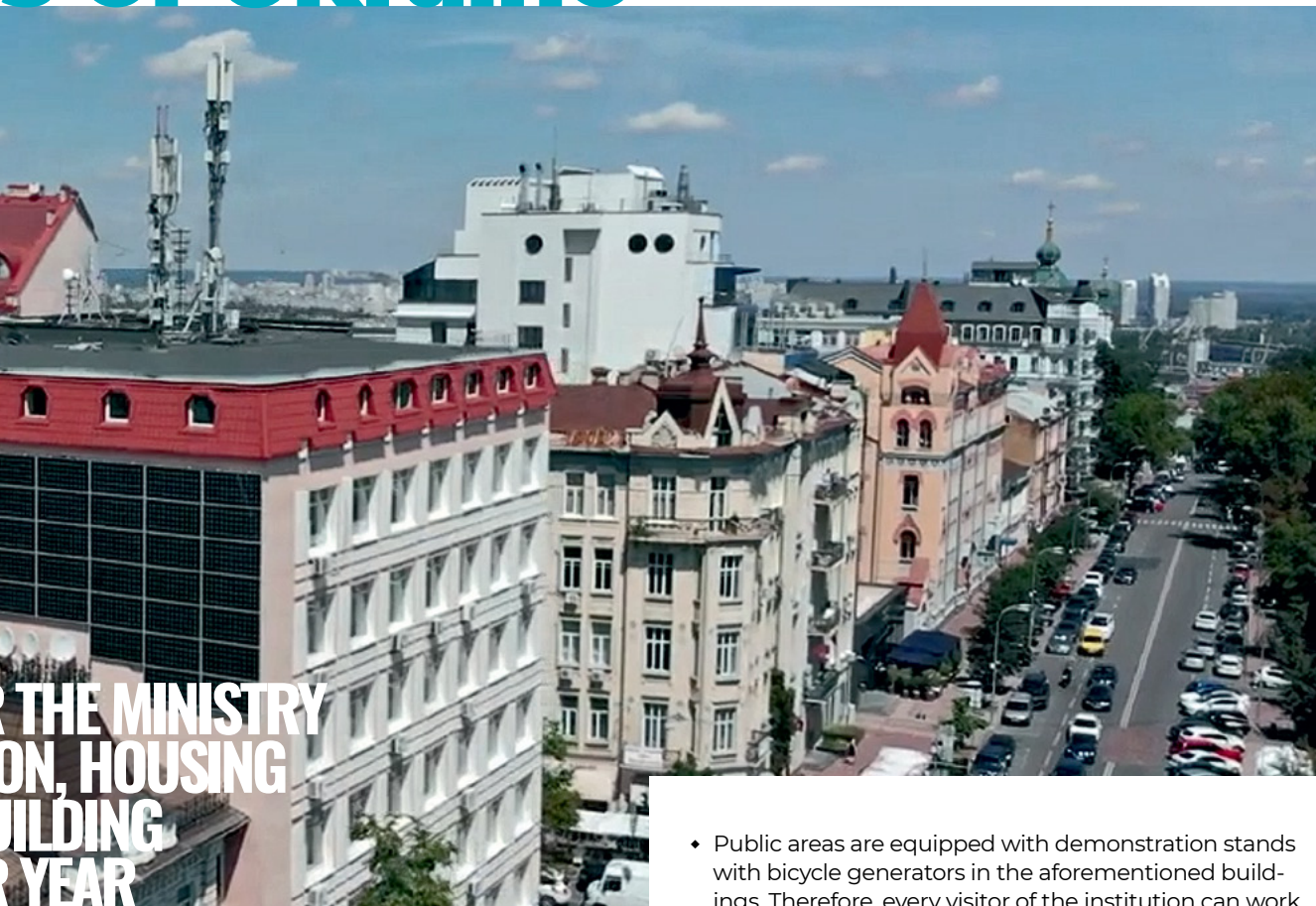

ELECTRICITY AND HEAT SUPPLY COSTS FOR ... OF REGIONAL DEVELOPMENT, CONSTRUCTION AND COMMUNAL SERVICES OF UKRAINE BUI... HAVE BEEN REDUCED BY **UAH 235,000** PER...

PROGRAMS

In June 2020, the Project aimed at promoting the development of energy efficiency in Ukraine was completed. For this purpose, work was pursued to raise awareness among the public on the state affairs in the field of energy efficiency, as well as to conduct demonstration activities to improve the energy efficiency of the building of the Ministry of Regional Development, Construction and Housing and Communal Services of Ukraine (now the Ministry of Communities and Territories Development of Ukraine).

In 2017, as part of the GIZ Project "Energy Efficiency Reforms in Ukraine", Austrian consultants conducted an energy audit of the Ministry's building, which is located at 9 Velyka Zhytomyrska in Kyiv. Based on it, there was developed a plan for the implementation of a demonstration project for comprehensive thermal modernization of the building, consisting of two phases. The first phase involves installation of solar panels on the roof, exterior lighting, an individual heating point, a monitoring system etc.

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Ministry of Regional
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What has been achieved in 2020:

- An information monitoring system was installed in the buildings of the Secretariat of the Cabinet of Ministers, the Ministry of Education and Science and the State Agency on Energy Efficiency and Energy Saving of Ukraine, which allows real-time monitoring of all building energy systems, including electricity, heating and water supply. All information from heat, electricity and water meters is sent to the host computer and then displayed on an information LED panel. The system also displays all emergency calls and the temperature in the building.

- Public areas are equipped with demonstration stands with bicycle generators in the aforementioned buildings. Therefore, every visitor of the institution can work the pedals and find out how much energy their efforts produce. This information is displayed on a monitor.
- Solar panels were installed on the building of the Ministry of Communities and Territories Development of Ukraine, which fully power the exterior lighting system of the facade.
- In addition, the heating station equipment in the building of the Secretariat of the Cabinet of Ministers of Ukraine was upgraded, which makes it possible to optimize heating energy costs during the heating season.
- The online platform **"Energy Efficiency Platform"** was improved, and contains industry news, the latest changes in legislation, a calendar of events and useful links. In addition – knowledge base, e-tools (e.g., calculators, databases, etc.), a catalogue of specialists and much more.

2020 / 2021

Financial report by December 31, 2020

FINANCIAL REPORT

grf
CPAs & ADVISORS

INDEPENDENT AUDITOR'S REPORT

To the Board of Directors
East Europe Foundation
Kyiv, Ukraine

Conclusion

We have conducted the audit of the financial statements of the East Europe Foundation (EEF) for the years ended December 31, 2020 and 2019, of the statements of activities and changes in net assets and cash flow for the years ended on the above date, including a brief summary of accounting policies and notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the East Europe Foundation as of December 31, 2020 and 2019 and its financial results and cash flows for the year ended in accordance with International Financial Reporting Standards (IFRS).

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independent of EEF in acco
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requirements. We believe tha
basis for our audit opinion.

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Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of the users taken on the basis of this financial statement.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates, if any, and related disclosures made by management.

- Conclude on appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause EEF to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Other Matter

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. Grant Activities on pages 21 - 22 are presented for purposes of additional analysis and are not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with International Standards on Auditing. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

Gelman Rosenberg & Freedman

June 24, 2021

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Income received by the financial sources, 2020

TOTAL	$6 548 811	100%
The US Government	$ 3 530 146	53,91%
Governments of other countries	$ 2 096 846	32,02%
The EU	$921 819	14,08%
Private funds	–	0,00%
Private companies	–	0,00%

EEF expenses by categories, 2020

TOTAL	$5 082 147	100%
Programs expenses	$3 161 244	62,20%
Grants	$1 612 143	31,72%
Administrative Expenses	$308 760	6,08%

The EEF Balance Report

	December 31, 2020 (USD)	December 31, 2019 (USD)
ACTIVE ASSETS		
CURRENT ASSETS		
Cash in bank	1,759,453	1 641,468
Grants and contributions receivable	2,618,044	731,476
Prepaid expenses	728,246	639,641
TOTAL ASSETS	**5,105,743**	**3 012,585**
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Grants payable	273,558	194,060
Accrued vacations and salaries	109,835	84,537
Accounts payable	49,153	58,780
Refundable advance	–	947,299
TOTAL LIABILITIES	**432,546**	**1,284,676**
NET ASSETS	**4,673,197**	**1 727,909**
TOTAL LIABILITIES AND NET ASSETS	**5,105,743**	**3,012,585**

Donors and partners who supported our activity in 2020–2021

DONORS AND PARTNERS

Donors

- THE UNITED STATES AGENCY FOR INTERNATIONAL DEVELOPMENT (USAID)
- THE EUROPEAN UNION
- USAID COMPETITIVE ECONOMY PROGRAM IN UKRAINE
- USAID DEMOCRATIC GOVERNANCE EAST PROGRAM
- THE UK EMBASSY IN UKRAINE
- FEDERAL FOREIGN OFFICE OF GERMANY
- FEDERAL MINISTRY FOR ECONOMIC COOPERATION AND DEVELOPMENT OF GERMANY
- CHILDFUND DEUTSCHLAND e.V.
- DEUTSCHE GESELLSCHAFT FUR INTERNATIONALE ZUSAMMENARBEIT (GIZ) GMBH
- EURASIA FOUNDATION
- SWISS CONFEDERATION THROUGH SWISS AGENCY FOR DEVELOPMENT AND COOPERATION
- KITSOFT

Membership in coalitions, associations and networks

- EUROPEAN BUSINESS ASSOCIATION
- COALITION FOR E-DEMOCRACY IN UKRAINE
- GLOBAL COMPACT NETWORK UKRAINE
- EURASIA FOUNDATION NETWORK
- UKRAINIAN FORUM OF PHILANTHROPISTS
- BUSINESS IN THE COMMUNITY GLOBAL PARTNERSHIP NETWORK

Partnership with the state authorities

- VERKHOVNA RADA OF UKRAINE
- SECRETARIAT OF THE CABINET OF MINISTERS OF UKRAINE
- MINISTRY OF DIGITAL TRANSFORMATION OF UKRAINE
- MINISTRY OF INTERNAL AFFAIRS OF UKRAINE
- MINISTRY OF FOREIGN AFFAIRS OF UKRAINE
- MINISTRY OF JUSTICE OF UKRAINE
- MINISTRY OF SOCIAL POLICY OF UKRAINE
- MINISTRY OF HEALTH OF UKRAINE
- MINISTRY FOR VETERANS AFFAIRS
- MINISTRY OF COMMUNITIES AND TERRITORIES DEVELOPMENT OF UKRAINE
- STATE ENTERPRISE "DIIA"
- STATE ENTERPRISE "ELECTRONIC HEALTH"
- STATE MIGRATION SERVICE OF UKRAINE
- STATE EMERGENCY SERVICE OF UKRAINE
- STATE SERVICE OF UKRAINE FOR GEODESY, CARTOGRAPHY AND CADASTRE
- STATE EMERGENCY SERVICE OF UKRAINE
- NATIONAL AGENCY OF UKRAINE FOR CIVIL SERVICE
- NATIONAL AGENCY ON CORRUPTION PREVENTION
- NATIONAL ACADEMY FOR PUBLIC ADMINISTRATION under THE PRESIDENT OF UKRAINE

Partners

- ASSOCIATION OF OPEN CITIES
- ASSOCIATION OF UKRAINIAN CITIES
- CHARITABLE ORGANIZATION CF LIFELINE UKRAINE
- RIGHT TO PROTECTION CHARITABLE FOUNDATION
- PUBLISHING HOUSE NOVOE VREMYA
- CIVIL NETWORK OPORA
- CIVIC PARTNERSHIP "FOR TRANSPARENT LOCAL BUDGETS!"
- NGO "TOGETHER AGAINST CORRUPTION"
- VETERAN HUB
- LEGAL 100
- INTERNEWS UKRAINE
- KYIV ECONOMIC INSTITUTE
- TARAS SHEVCHENKO NATIONAL UNIVERSITY OF KYIV
- AGENCY FOR LEGISLATIVE INITIATIVES
- CENTER FOR LIBERAL MODERNITY
- NATIONAL UNION OF JOURNALISTS OF UKRAINE
- INNOVABRIDGE FOUNDATION
- WESTERN NIS ENTERPRISE FUND
- IHUB VINNYTSIA
- INTERNATIONAL IDEA
- KYIVSTAR
- PRIVATBANK
- GARUDA NETWORKS
- IT UKRAINE ASSOCIATION
- UKRSIBBANK
- EPAM
- CIVITTA

More about
the EEF work
can be found at
www.eef.org.ua